Paul Gleason

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EDUCATION

Champlain College, Burlington VT   *May 2024*
Bachelor of Science in Computer Networking & Cybersecurity   3.79 GPA
Clubs: Founder & Co-President of DevOps Club, President of Free and Open Tech Club
Awards: Dean's List*, Fall 2020, Spring 2021, Fall 2021, Spring 2022 | President, Fall 2022 | Trustees, Fall 2023*
Technical Skills: Powershell, SCCM, Python, Bash, Ansible, System Administration, Custom Tools (Remote Access Logging, Battery Backup Script)

WORK HISTORY

Champlain College, Burlington VT
Champ Support Imaging Assistant   *May 2022 - Present*
- Assist in the Windows Administrators and infrastructure team to support Windows labs on campus.
- Use Microsoft Endpoint Configuration Manager (SCCM) to deploy & upkeep lab software & security updates.
- Monitor, troubleshoot, and deploy fixes for long-term issues to help insure the reliability of labs.
- Research, construct, and test preventative fixes to proactively protect labs and faculty machines.
- Write and maintain documentation to help desk technicians/future lab technicians.

Leahy Center DevOps Technician   *January 2023 - August 2023*
- Deployed VMs for classes and other needs using PowerCLI.
- Made Powershell scripts to automate deployment of users in Active Directory.
- Developed automated scripts in Powershell and Python.

Champ Support Senior Help Desk Technician   *August 2021 - May 2022*
- Delegated tasks to other members of the Champlain College technical support staff.
- Helped manage incoming IT support tickets to property support requests.
- Aided professors with technical set up in classrooms to help maintain the steady flow of classes.

NBC Universal, Orlando Florida
DevOps Intern   *April 2023 - June 2023*
- Worked on Palo Altos Demisto/XSOAR to automate tasks for shareholders.
- Engineered Playbooks and Automation to optimize and change for shareholders.
- Developed automations in python to create larger playbooks.

LEADERSHIP

Student Government Association Director of Finance   *April 2023 - Present*
- Manage all budgets for the student government.
- Help plan and delegate over $100k in club budgeting.
- Responsible for organizing and overseeing the finance committee.
- Vote as a part of the Cabinet on grants, bills, and proposals.

Student Government Association I.T.S Representative   *April 2021 - April 2023*
- Was responsible for representing the Information, Technology, and Sciences Division at Champlain College to ensure their needs are met within S.G.A.
- Voted on grants, bills, and proposals.
- Worked on the finance committee to help allocate club budgets.

Residential Advisor   *August 2021 - May 2022*
- Maintained a healthy environment in the dorm environment for students.
- Supported and educated residents as they transition to college.
- Planned engaging student activities to foster bonding.

Extracurricular

Officer of DevOps Club   *September 2022 - Present*
- Explore more automation techniques such as bash, ansible, powershell.
- Help with automating NECCDC hardening scripts to make it so they go into the environment better prepared.
- Use project based learning to help new students become more comfortable with automation.

- Coached students using project based learning so they could better understand automation and scripting.

President of Free and Open Tech Club   *May 2021 - Present*
- Deployed a beowulf cluster to better understand parallel computing.
- Explore free and open source technology to find alternative solutions to paid and closed source software.
- Get more adept in Linux and other open source operating systems.