MAYUR PATEL

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EDUCATION

Expected in 12/2024   **BACHELOR'S OF SCIENCE IN COMPUTER SCIENCE**

Cleveland State University

PROFESSIONAL SUMMARY

Experienced tech enthusiast and dedicated Computer Science student at Cleveland State University, eager to leverage my passion for technology and strong academic foundation into a dynamic internship opportunity. With a lifelong love for all things tech, I'm committed to contributing my skills and knowledge to a forward-thinking team.

SKILLS

- C/C++
- Microsoft Office
- Python
- Java
- JIRA
- Teamwork
- Time Management
- Analytical and Critical Thinking

WORK HISTORY

Current

MOBILE LEAD SUPERVISOR
Cleveland State University - Parking department

- Spearhead a team of enforcement officers, overseeing daily operations and ensuring efficient parking services for the university community.
- Mentored and coached 10+ new team members, equipping them with advanced techniques resulting in a 25% increase in average monthly citations.
- Coordinate parking logistics for campus events, successfully managing traffic flow and optimizing parking space utilization.
- Proactively resolve customer inquiries and concerns, maintaining a high level of customer satisfaction and contributing to a positive campus experience.
- Implement innovative solutions such as virtual parking permits, reducing paper waste by 30%, and enhancing sustainability efforts.

PROJECTS

- Building project for NASA's Psyche Mission, in which we are designing Virtual Reality Software in which you can explore around Mars and gather useful information around you.
- Build the technical project, which got me and my team us 1st runner up position in the country. Good team communication and Management of projects were done by me and my Team in that tournament.