

Week 1

The Six Data Analysis Phase

1) Ask

- to define a problem to be solved.
- to help focusing on the actual problem and avoid any distractions.
- to make sure you fully understand the stakeholder's expectations.



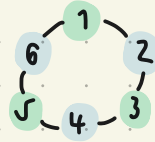
2) Prepare

- what metrics to measure?
- locate data in your database.
- create security measures to protect that data (policy agreement)



3) Process

- to clean up your data (get rid of possible errors, inaccuracies, and inconsistencies)
- to use spreadsheet functions to find incorrectly entered data.
- to use SQL functions to check for extra spaces.



4) Analyze

- to perform calculations.
- to combine data from multiple sources.
- to create table with your results.



5) Share

- to make more informed decisions via Graphs or Dashboards.
- to share results with stakeholders.



6) Act

- to act on your data.
- to provide your stakeholders with recommendations based on your findings.



Six Problem Types

Data Analysts typically work with these:

- 1) Making Predictions
- 2) Categorizing things → assigning items to categories
- 3) Spotting sth. unusual
- 4) Identifying themes → grouping them into broader themes (In a User Study, examples of themes)
- 5) Discovering connections
- 6) Finding Patterns



SMART Questions

Week 2

19/12/2022

Data

Small Data

- specific metrics, short defined time
- usually organized and analyzed in spreadsheets.

Big Data

- large, less-specific, cover longer time period
- usually organized and analyzed in Databases
- * Needs to be broken into smaller pieces in order to be organized & analyzed effectively

3V

- Volume: Amount of data
- Variety: Different kinds of data
- Velocity: How fast data can be processed
- Veracity: Quality and Reliability of the data

Some data analysts consider a fourth V.

Report vs. Dashboard

Pros

- represents high-level historical data
- easy to design
- pre-cleaned & sorted data

Cons

- Lack of continual maintenance
- no visual appealing
- Static

Pros

- Dynamic, Interactive
- suitable when sharing information across many people's promptly

Cons

- Labor-intensive design (a lot of effort)
- can lead to misunderstanding (if it's not well-designed)

Metric

- a single, quantifiable type of data that is used for measurement.

Return on Investment (ROI)

- cost of an investment to the net profit over a period of time.

Week 3: Spreadsheets
Ask Questions