Chan Bormey Mao

♦ Hawthorn

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0423485832

Summary

To maximise my compassion and passion by utilising my skills in web and application development while brining value to organisation

Education

03/2020 – present Australia
 06/2019 – 02/2020
 Swinburne University of Technology Diploma of Information Technology

Skills

Application Development

- Kotlin
- Java
- Fragment API
- Android Espresso Testing
- NUnit and MSTest

Web Developement

- HTML5/CSS3
- Javascript/JQuery
- Bootstrap
- PHP
- Sass
- MySQL
- React.js
- MongoDB
- NoSQL
- JSON
- XML

Professional Experience

03/2019 – present Hawthorn, Victoria

Domino's Pizza

Customer Service Representative

- Consistently deliver the highest standards of quality service and cleanliness
- Communicating with customers with friendliness, fast and accurate in every customer interaction
- Showing genuine care regard for myself, my team and our customers
- Contribute and strive towards achieving the goals and targets of the restaurant

12/2020 – 03/2021 Springvale

Australia Cambodia Express

Receptionist

- Develop and implement effective communication strategies that build customer loyalty programs, brand awareness, and customer satisfaction
- · Data entry and reporting
- Opening, sorting and distribution of incoming mail and other deliveries
- Act as the first point-of-contact for office visitors and direct them accordingly
- Using electronic calendar to manage the appointments of office managers
- · Order office stationary when stocks are low

04/2020 – 12/2020 Prahren, Victoria

Revolution Fashionwear

Web Developer & Digital Marketing Officer

- Engage with clients regarding advertisement strategy with Mail Chimp
- Designing and developing website (Using Wordpress and Shopify)
- Working with HTML, CSS, Javascript Framework for website maintenance
- Experience in UI/UX wireframe
- · Profile and segment a target audience using the Buyer Persona
- Experience in developing proposals for software design activities including financial evaluation and costings for recommending software purchases and upgrade

Projects

Fundamental of Data Management

- Use techniques, tools and methods to sort, search and transform data stored in a variety of data formats
- Explain the role of data types, data representation, indexing and schemas in managing data, and use methods to validate that data matches an expected schema
- Use appropriate methods to efficiently store, insert and retrieve data appreciating the underlying trade-offs between different strategies
- Solving issues related to concurrency in data management and describe basic strategies for addressing these issues

Awards

MJQ 2nd Mathematic Outstanding Student

American Intercon School

A-awarded Student (Top 14 national)

Ministry of Education and Youth, Cambodia

References

Jonh Cobley, *Restaurant Owner*, Domino's Pizza Hawthorn +61423004484