

Name :
Chandan Raj & Niboo Lall
C/o Tower-B5 Floor-6

Supply Address :
B5-606/6F, Smart City-Golf Homes, Plot No. 02,
Sector-4

Billing Address :
B5-606/6F, Smart City-Golf Homes, Plot No. 02,
Sector-4

Mobile No : 98*****81

E-mail Id : CH*****@GMAIL.COM

PAN No. : AA*****6L

GST No. :

Division :

Billing Group : PP02

Pole No. :

Feeder No. :

Consumer No : 2000240944
Contract A/C : 289603
Contract No : 1215213

Installation Date : 06.09.2023
Contract Update Date: 01.04.2024
Rate Category : LMV-1 DOMESTIC
Rate Code : PPMU
Security Deposit (Rs.) : 0.00
Contractual Load : 5 KW
Meter Status : 16
Supply Voltage : 440 V
Invoice No. : 815000178745
Bill Type : Actual
Disconnected On :

Bill Month : APR-2024
Bill Date : 30.04.2024
Previous Month Balance (Rs.) : - 274.00
Current Month Charges (Rs.) : - 54.00
Available Balance/ Outstanding (Rs.) : - 328.00
Disconnection Date : Not Applicable
Last Recharge (Rs.) : 1,000.00
Last Recharge date : 10.04.2024

Bill Charge Details & Calculation

Fixed Charges	Rs.	542.47
Energy Charges	Rs.	473.00
Electricity Duty	Rs.	50.77
Prepaid Meter Rebate @2%	Rs.	- 20.31
Delay Payment Surcharge	Rs.	.02
Rounding Amount	Rs.	- 0.20
Recharge/Adjustment	Rs.	- 1,000.00
Regulatory Discount @ 10%	Rs.	- 101.55
Total Amount	Rs.	- 328.00

Total Amount: - 328.00

Consumption Detail

Meter No	Current Reading	Previous Reading	Difference	MF	Consumption	Energy
Date	30.04.2024	31.03.2024				
HPL0009207	122.00	36.00	86.00	1.00	86.00	KWH



Energy Charges Calculation

Unit	Rate	Amount	Description
86.00	5.50	473.00	Slab 1



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E.&.O.E.
his is a computer generated Invoice
hence does not required signature.



Chandan Raj & Niboo Lall
C/o Tower-B5 Floor-6
B5-606/6F, Smart City-Golf Homes, Plot No. 02, Sector-4, SMART CITY-
GOLF HOMES, SECTOR-4
Greater Noida, Gautam Budh Nagar 201301
Connection Status: LIVE



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- LG 12&13, JM FLORANCE COMPLEX, TECH ZONE 4, GREATER NOIDA (UP)

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CORPORATE OFFICE

D-11/148, SECTOR-8, ROHINI, NEW
DELHI-110085

9310378303
www.takshilainstitute.in

APARTMENT TIMES

NOIDA POWER COMPANY LIMITED

Customer Care Office, Plot No. ESS-1, KP-1, Tugalpur, Behind Kailash Hospital, Greater Noida ,U.P. - 201308

LMV-1(Metered Connections Domestic Load) w.e.f-06/06/2023				*Slab Adjustment: Slab will be adjusted on prorata basis as per the period of monthly readings received.
Description	Consumption Range(Slab):	Fixed/Demand Charge:	Energy Charge:	
All other loads	For first 100 kWh / month	Rs. 110.00 / KW / month	Rs. 5.50 / kWh	*Prepaid meters Rebate: Any consumer having Prepaid meter shall also be entitled to a discount of 2.0% on the rate charges (Fixed Charges + Energy charges)
	For next 101-150 kWh / month		Rs. 5.50 / kWh	
	For next 151-300 kWh / month		Rs. 6.00 / kWh	
	For above 300 kWh / month		Rs. 6.50 / kWh	

Consumer Touch Points

शिकायत पंजीकरण और स्थिति अद्यतन

You may reach us through following platforms :-

- 24/7 Helpline : 0120-6226666
- 2 Way SMS services at 7840002288
- WhatsApp services at 0120-6226666
- Visit www.noidapower.com / Download NPCL mobile App from play store
- Customer Care Offices at KP-1 & Techzone-IV, 10.00 am to 5.00 pm, Monday to Friday
- For "NO POWER" write only at npc@noidapower.com
- For other queries & concerns write at crm@noidapower.com

Complaint Management : Three Tier Grievance Redressal Structure

शिकायत प्रबंधन : तीन स्तरीय शिकायत निवारण संरचना

TIER 1: TIER-1: NPCL Complaint escalation & Redressal structure

In case of any concern / request you may visit our Customer Care Office and meet the following official with complete detail:

Level 1: Customer Relation Officer

Level 2: Customer Relation Managers

Level 3: Concern Departmental Heads with prior appointment

TIER 2: CONSUMER GRIEVANCE REDRESSAL FORUMS (CGRFs)

Rural, Urban & Company Level CGRFs have been established under Section 42(5) of Electricity Act, 2003, read with the UPERC (Consumer Grievance Redressal Forum) Regulations, 2022 ["CGRF Regulations 2022"] wherein Electricity Consumers can file Complaints for redressal of their Grievances regarding any dispute, other than theft or unauthorized use of electricity.

Address of the Forum:

CGRF, 33/11 kV Electric Sub-Station, Block D, Opposite Ryan International School, Sector Alpha-1, Greater Noida, Uttar Pradesh-201310.

Phone No: 0120-6226644

TIER 3: CGRF Company Level and Electricity Ombudsman

An Appeal can be filed by any aggrieved Consumer before the CGRF Company Level or Hon'ble Electricity Ombudsman of the State on not being satisfied by the Order of the CGRFs (Rural Level & Urban Level) as prescribed under CGRF Regulations 2022.

Address of the CGRF Company Level: CGRF, 33/11 kV Electric Sub-Station, Block D, Opposite Ryan International School, Sector Alpha-1, Greater Noida, Uttar Pradesh-201310

Phone No: 0120-6226644

Address of the Hon'ble Electricity Ombudsman: Vidyut Niyamak Bhawan, Vibhuti Khand, Gomti Nagar, Lucknow, Uttar Pradesh – 226010

Billing Comparison

Bill Month	Days	Unit	MD	Bill Amount
Current Year				
MAR-2024	31	20.00		624.00
FEB-2024	29	16.00		- 429.00
JAN-2024	31	0.00		- 477.00
Previous Year				

प्रीपेड मीटर रिचार्ज हेतु दिशा निर्देश

ग्राहकों के लिए के.पी -1 एवं टेकज़ोन-4 कार्यालय में कैश काउंटर की सुविधा सोमवार से शुक्रवार 10.00 बजे से शाम 5.00 बजे तक सभी कार्य दिवसों में उपलब्ध है। इनके अलावा बैंक कार्य दिवसों में 1, 3 और 5 वें शनिवार को भी 10.00 बजे से शाम 4.30 बजे तक कैश काउंटर की सुविधा उपलब्ध है।

- प्रीपेड मीटर अग्रिम रिचार्ज करने वाले समस्त उपभोक्ता बिल राशि पर 2% छूट का लाभ प्राप्त करने के पात्र होंगे (नियामक आयोग के अग्रिम आदेशों तक)।



बिजली उपभोक्ता अपने प्री-पेड मीटर का रिचार्ज NPCL वेबसाइट के द्वारा आसानी से कर सकते हैं।
<http://www.noidapower.com/PrepaidRecharge.aspx>

APPOINTMENT BASED SERVICES



Online booking of Timeslot
(for visiting Customer Care offices)

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Video Call with Customer Relations Officer
(through WhatsApp or Google Meet)

Scan the QR Code



Door Step Services
(Only for Senior Citizens & differently abled)

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Services Available

New Connection	Load Augmentation	Not in Use Declaration	Category Change
Name and Address Correction	Name Transfer	Shifting of Service / Meter	Load Reduction



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NPCL
NOIDA POWER COMPANY LIMITED



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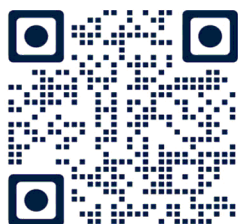


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APARTMENT TIMES