

## **5 Business insights derived from the EDA:**

### **1. Region-Wise Customer Distribution**

Certain regions dominate in customer base, while others lag. Focusing on underperforming regions through targeted campaigns can boost overall customer acquisition. High-density regions can benefit from personalized marketing to retain existing customers.

### **2. Product Category Performance**

Product categories vary in contribution to revenue. High-performing categories should be prioritized for promotions and stock, while low-performing categories require analysis for improvement or strategic discontinuation.

### **3. Monthly Sales Trends**

Sales are seasonal, with specific months showing peak performance. Strategic sales campaigns and inventory optimization during these months can maximize revenue and meet demand effectively.

### **4. Repeat Customers**

Repeat buyers form a substantial customer segment, showcasing strong loyalty. Enhancing customer retention strategies through loyalty programs and personalized offers can sustain this advantage.

### **5. High-Value Customers**

A small group contributes significantly to revenue. Exclusive deals, premium services, or early access offers can help retain these valuable customers and increase lifetime value.