

# CHANANEL AZENKOT

FullStack Web Student And Customer  
Relations Manager

## PROFILE

*As a Customer Retention Manager, I have recently embarked on an exciting journey to become a full-stack web developer. While my commitment to excel in my current role remains unwavering, I have discovered a strong passion for software and website development. By expanding my skill set, I aim to bridge the gap between the technical expertise of a developer and the invaluable insights gained from my experience in customer relations.*

## EXPERIENCE

Today 2023 -  
Jan 2019

Customer Retention Manager

**Partner Company**

- Communication and Relationship Building
- Data Analysis and Decision-Making
- Problem-Solving and Conflict Resolution

Jan 2019 -  
Apr 2018

Customer retention representative

**Partner Company**

- Empathy and Active Listening
- Persuasion and Negotiation
- Product/Service Knowledge

## LANGUAGE

Hebrew



English



## CONTACT



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[chananelazenkot.github.io/PortFolio/](https://chananelazenkot.github.io/PortFolio/)



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Israel

FullStack Web Student

**Really Great College**

2022-2023

## SKILLS

- Full-Stack Web Development
- Database Management
- Customer Relationship Management (CRM)
- Communication and Interpersonal Skills
- Problem-Solving and Troubleshooting
- Time Management and Organization
- Adaptability and Continuous Learning