

TechCorp Malaysia

Innovating Technology Solutions Across Southeast Asia

UX Designer

Position:	UX Designer
Department:	Design & User Experience
Location:	 Kuala Lumpur, Selangor / Hybrid
Employment Type:	Full-time
Salary Range:	RM 5,500 - RM 8,500 per month
Experience Level:	Mid-level (2-4 years)

About TechCorp Malaysia

TechCorp Malaysia is a leading Malaysian technology company specializing in cloud-based solutions and innovative software products. Based in Kuala Lumpur with operations across Southeast Asia, we're committed to building cutting-edge technology that transforms how businesses operate in the digital economy. Our design team focuses on creating user experiences that resonate with Malaysian and ASEAN users while maintaining global design standards.

Job Summary

We are seeking a creative and analytical UX Designer to join our design team in Kuala Lumpur. You will be responsible for creating intuitive, user-centered designs for our digital products that serve diverse Malaysian and Southeast Asian markets.

This role offers the opportunity to work on products that impact millions of users while contributing to the growth of Malaysia's design community.

Key Responsibilities

- Conduct user research and usability testing with Malaysian and regional users
- Create user personas, journey maps, and wireframes based on local market insights
- Design intuitive user interfaces that accommodate cultural preferences and behaviors
- Collaborate with product managers and developers to implement design solutions
- Develop and maintain design systems and style guides
- Create high-fidelity prototypes and interactive mockups
- Conduct accessibility audits and ensure inclusive design practices
- Present design concepts and rationale to stakeholders
- Stay updated with design trends and best practices in Southeast Asian markets
- Mentor junior designers and contribute to design team growth

Required Qualifications

- Bachelor's degree in Design, Human-Computer Interaction, or related field from recognized Malaysian or international institution
- 2-4 years of professional UX/UI design experience
- Proficiency in design tools (Figma, Sketch, Adobe Creative Suite)
- Strong portfolio demonstrating user-centered design process
- Experience with user research methodologies and usability testing
- Understanding of responsive design and mobile-first principles
- Knowledge of accessibility standards (WCAG guidelines)
- Excellent communication skills in English and Bahasa Malaysia
- Ability to work collaboratively in cross-functional teams
- Understanding of Malaysian user behaviors and cultural considerations
- Malaysian citizenship or valid work permit

Preferred Qualifications

- Master's degree in Design or HCI
- Experience designing for Southeast Asian markets
- Knowledge of front-end development (HTML, CSS, JavaScript)
- Experience with design systems and component libraries
- Familiarity with agile development methodologies
- Experience with e-commerce or fintech products in Malaysia
- Multi-lingual design experience (considering Malay, Chinese, Tamil interfaces)
- Certification in UX design or research
- Experience with motion design and micro-interactions

Technical Skills

- Design Tools: Figma, Sketch, Adobe XD, Adobe Creative Suite
- Prototyping: InVision, Principle, Framer
- Research Tools: Miro, Mural, UserTesting, Hotjar
- Collaboration: Slack, Confluence, Jira
- Basic front-end knowledge: HTML, CSS, JavaScript (preferred)
- Analytics: Google Analytics, Mixpanel (preferred)

Benefits & Compensation

- Competitive salary: RM 5,500 - RM 8,500 monthly
- Performance bonus up to 2 months salary
- Medical and dental coverage for employee and family
- EPF contribution above statutory minimum
- SOCSO and EIS coverage
- Annual leave: 16 days + public holidays
- Hybrid work arrangements (3 days office, 2 days home)
- Professional development budget (RM 2,000 annually)
- Design conference and workshop sponsorship

- Creative workspace with latest design tools and equipment
- Free parking and transportation allowance
- Company-sponsored design community events
- Stock options program
- Health and wellness programs

How to Apply

Please send your resume, cover letter, and design portfolio to **careers@techcorp.com.my** with the subject line "UX Designer Application - [Your Name]"

Required documents:

- Updated resume/CV
- Cover letter explaining your design philosophy and interest in Malaysian market
- Design portfolio (PDF or online link) showcasing 3-5 recent projects
- Academic transcripts
- Reference contacts (2-3 references)

Portfolio Requirements:

- Include case studies showing your design process
- Demonstrate user research and problem-solving approach
- Show before/after designs with measurable impact
- Include mobile and web design examples
- Highlight any culturally-sensitive design considerations

Equal Opportunity Employer

TechCorp Malaysia is an equal opportunity employer committed to diversity and inclusion. We welcome applications from all qualified candidates regardless of race, religion, gender, age, sexual orientation, or disability status. We particularly encourage applications from underrepresented groups in the Malaysian design community and support creative diversity initiatives.

