

Chance Smith

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Santa Clarita, CA

Objective

Ambitious self-taught developer seeking to advance position into cloud engineering/DevOps where I can apply my acquired skills and knowledge to develop and maintain cloud related resources.

Qualifications

- BS Degree in Economics
- LMU College of Liberal Arts coursework, Data Analysis and Statistics
- AWS Certified Developer and Certified Cloud Practitioner
- S3 to DynamoDb using AWS serverless Lambda: [S3_DynamoDb](#)
- Endless passion for learning and improving
- Dedicated
- Team oriented
- Experience with Linux and Windows operating systems
- Firm understanding and experience in Python3, Bash, C#, HTML, CSS
- Terraform-Jenkins-Ansible project for automated builds: [DevOps_Project](#)
- Experience using GitHub for source control management
- Terraform-Kubernetes-Docker project: [Immutable_Infrastructure](#)
- Collaborative Game Development Project: [Unity_Game](#)

Education

Bachelor of Science, May 2020
Loyola Marymount University
Major: Economics

Professional Experience

Customer Success Manager, Ambula Health Mar 2021 - Oct 2022

- Developed, implemented, and refined a brand new onboarding process that guided clients from sales to full integration of Ambula EMR (Electronic Medical Records)
- Taught medical professionals how to utilize software to maximum potential
- Acted as primary contact to users and conveyed their suggestions and complaints to project manager
- Assisted in sales and marketing strategic planning

New York Life Insurance Company Aug 2020 - Feb 2021

- Completed rigorous financial training program advancing from a part-time agent to full time licensed agent
- Entrepreneurial-style business, self-motivated, personalized marketing strategies, goals, client outreach
- Used Sales Central CRM to coordinate customer relationships
- Scheduled and lead 1 on 1 meetings with clients helping with financial planning

Reference

Co-Founder of Ambula, Khalil Jammal: (818)-823-0604