# Chanchal Prajapati

[USER EXPERIENCE DESIGNER]

I'm a user experience designer. I uncover insights, curate design-led business strategies & design empathic experiences. I'm passionate about humanising technology & making it accessible - one experience at a time.

In my latest work experience at Samsung, I have worked across Samsung's diverse portfolio - Smartphones, Home Appliances, Smartwatches and new product innovations. With the expertise to deeply understand the socio-cultural / economic / political landscape of consumer markets, I have led global research and projects to create locally inspired global consumer experiences.

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#### **EDUCATION**

- 2017-2020
   Master of Design Interaction Design
   NATIONAL INSTITUTE OF DESIGN, BANGALORE
- 2013-2017
   Bachelor of Technology Computer Science
   IIIT DELHI

## **EXPERIENCE**

- LEAD UX DESIGNER SAMSUNG ELECTRONICS
   (MAR 2023 PRESENT)
   Working at Samsung Design Delhi with the CX
   Strategy Team | UX Innovation Group
- USER EXPERIENCE DESIGN INTERN
   (JUNE 2019 DEC 2019)
   Working with the 'Research in Automation &
   Digitisation' (RDA) unit, in the domain of autonomous systems
- http://chanchalprajapati.com
- https://www.linkedin.com/in/chanchalprajapati
- https://behance.net/chanch95
- https://github.com/Chanch95

## PUBLICATION

- HACKATHON | MARCH 2019
   Second Prize | Game Design Hackathon
   Gameskraft and Interaction Design Foundation
- RESEARCH PAPER | APRIL 2018
   Evaluating Ease of Interaction with Voice Assistants
   SIDeR (Student interaction Design Research Conference, 2018)

#### SKILLS

After Effects

Mentorship & Training Design Strategy Design Research & Validation Project Management Ethnographic Research Stakeholder Communication **Usability Study** New Research Frameworks System Design Product Design Proposal Pitches New Product Incubation Service Design Design-Led Strategy Presentations Interaction Design Sprints & Rapid Prototyping Vendor Management Co-Creation With Leadership **Executive Presentations** 

## TOOLS & TECHNICAL SKILLS

Figma Arduino

Sketch Processing (P5.js)

Adobe Suite C#

HTML/CSS/Tailwind C

Unity 3D R Studio

Java