SREYA SRUNGARAM

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EDUCATION

Indiana University, Indianapolis, Indiana   Aug 2024 - May 2026 (Expected)
MS in Human-Computer Interaction   GPA - 3.90/4.00
Courses taken: Interaction Design Practices, Interaction Design Methods, Psychology of HCI

Narsee Monjee Institute of Management Studies, Navi Mumbai, India   Aug 2020 - May 2024
Bachelor of Technology in Computer Science and Business Systems
Relevant courses: Design Thinking, Usability Design of Software Application, Modern Web Applications

PROJECTS

Walmart Mobile App Usability Study   Sep 2024 - Oct 2024
- Worked in a team of 5 to evaluate the Walmart mobile app's usability, focusing on how easy it was for users to navigate, find items, and manage their carts.
- Conducted 10 user interviews and think-aloud sessions, analyzing pain points related to navigation, substitution preferences, and checkout flow.
- Distributed a System Usability Scale (SUS) survey to 10 users to gather user feedback, and analyzed responses to uncover usability strengths and areas needing improvement.
- Combined survey data and real-time feedback to recommend design improvements to make the app faster and more intuitive for users.

Canvas Assignment Submission Flow Redesign   Aug 2024 - Oct 2024
- Collaborated with a team of 4 to improve the assignment submission process for Canvas LMS.
- Conducted Heuristic Task Analysis, user interviews, and think-aloud sessions with 20 students to identify and address pain points in the assignment submission flow using the Double Diamond process.
- Redesigned 10+ screens, resulting in a 78% improvement in task completion time from 64 seconds to 14 seconds and 43% fewer clicks required to complete key tasks.

EXPERIENCE

Acclaim Coding Solutions, India   May 2023 - July 2023
UI/UX Design Intern
- Designed personalized wedding and album blog designs using Figma, ensuring each design matched client preferences and themes.
- Delivered all projects on time, working under tight deadlines and adapting quickly to feedback.

SKILLS

Design	User-centered design, Design Thinking, Interaction Design, Usability Design, User Personas, Journey Maps, Empathy Maps, Sketching, Wireframing and Prototyping
Research	Surveys, User Interviews, Contextual Inquiry, Usability Testing, Competitive Analysis
Languages	HTML, CSS, JavaScript, C++, Python, MATLAB
Tools	Figma, Adobe XD, Adobe Illustrator

CERTIFICATION

Google UX Design Professional Certificate   Dec 2023