



# Sheila Smith

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## Experience

After initial success on housekeeping staff at ABC's flagship Sometown property, promoted to housekeeping crew leader of newly opened resort in Sometown's largest hotel. Currently supervise an 8-member housekeeping crew, with personal and team accountability for cleaning 200 guest rooms daily as well as assigned conference facilities and public access areas.



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York



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## Education

- DEF HIGH SCHOOL · Sometown, CA · High School Diploma
- Professional Development (ABC Hotel Group):
- White-Glove Housekeeping · Supervisory Skills
- HAZMAT/Chemical Handling · Guest Service Excellence

## Skills

- Daily & Deep Cleaning
- Dusting & Polishing
- Steam Cleaning
- Vacuuming & Mopping
- Kitchen & Bath Cleaning
- Countertop, Appliance & Grout Cleaning
- Carpet Cleaning & Wood Floor Polishing
- Window Treatment Cleaning
- Clothes Laundering & Ironing
- Furniture & Upholstery Cleaning
- Room Tidying & Organizing
- Silver Polishing

## References

Domestic & Hotel Cleaning Experience · Dedicated to Service Excellence



