

# Patricia Marks

#### **Experience**

After initial success on housekeeping staff at ABC's flagship Sometown property, promoted to housekeeping crew leader of newly opened resort in Sometown's largest hotel. Currently supervise an 8-member housekeeping crew, with personal and team accountability for cleaning 200 guest rooms daily as well as assigned conference facilities and public access areas.





## **Education**

- DEF HIGH SCHOOL · Sometown, CA · High School Diploma
- Professional Development (ABC Hotel Group):
- White-Glove Housekeeping · Supervisory Skills
- HAZMAT/Chemical Handling · Guest Service Excellence

#### Skills

- Daily & Deep Cleaning
- Dusting & Polishing
- Steam Cleaning
- Vacuuming & Mopping
- Kitchen & Bath Cleaning
- Countertop, Appliance & Grout Cleaning
- Carpet Cleaning & Wood Floor Polishing
- Window Treatment Cleaning
- Clothes Laundering & Ironing
- Furniture & Upholstery Cleaning
- Room Tidying & Organizing
- Silver Polishing

## **References**

Domestic & Hotel Cleaning Experience · Dedicated to Service Excellence



