

# Jerry Wohlgemuth

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## Experience

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### StellaService

New York NY

*Software Engineer*

2015–present

Member of an agile development team focusing on TDD and paired programming

- Develop Rails app that serves thousands of customer service agents who solicit feedback from their customers
- Contribute to a Django app that delivers customer service metrics to retailers and Google
- Design AWS API Gateway/Lambda service to allow Zendesk, Desk.com and other CRMs to integrate with the core app
- Build a Django service to handle sending marketing emails as follow ups to solicitations sent through the Rails app
- Maintain separate EmberJS service that collects customer feedback

### Media Thirst

Washington, DC

*Director of Technology*

2014–2015

Led team of five developers maintaining and improving Python applications

- Architected all web applications with a focus on velocity and scalability
- Developed Celery-based web crawlers deployed on virtual machines that dynamically increase based on the size of the RabbitMQ queue; port areas of application requiring concurrency to Golang
- Oversaw optical character recognition development to recognize text within advertisements; leverage Alchemy API and other natural language processing techniques to extract meaning from the text
- Improved user experience through AngularJS feature implementation
- Managed automated deployments of web applications using Fabric
- Developed web application based on crawling and scraping large amounts of data from the Google Play Store

### WMC Global

Fairfax, VA

*Manager of Data Analytics*

2013–2014

Managed team of three data analysts that supported current products and drove innovation

- Conducted interviews, on-boarded, and trained all new data analysts
- Programmed R scripts to produce monthly and adhoc client deliverables using ggplot2
- Maintained data warehouse and production ETLs that power production Java applications
- Oversaw organization-wide reporting deliverables and provisioned a Tableau server to enhance data visualization capabilities
- Furthered client relationships by providing on-demand technical consulting

### WMC Global

Fairfax, VA

*Senior Data Analyst*

2011–2013

Expanded organization's analytics consulting and development capabilities, leading to creation of data analytics department

- Engineered credit score-like product to evaluate risk of current and potential third party billing partners on wireless carrier's networks in Python
- Conceived and implemented fraud detection product, built using Pentaho Data Integration, to protect client's subscriber base
- Liaised with client attorneys to provide ad hoc reporting requests to federal and state government bodies for top-tier wireless carrier

## Skills

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**AWS:** API Gateway, Lambda, DynamoDB, RDS, SQS, EMR, S3, CloudFront, ElastiCache, IAM

**Language:** Python, Ruby, SQL, Javascript, R

**ETL:** Pentaho Data Integration, GoodData

**Persistence:** Postgres, MySQL, MongoDB, DynamoDB

**Frameworks:** Ruby on Rails, Django, Flask

**Client Framework:** EmberJS, AngularJS

**CI:** AWS Lambda, AWS API Gateway,

## Education

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**James Madison University**

Florence, Italy

*MA Political Science 4.0/4.0*

2009–2010

**James Madison University**

Harrisonburg, VA

*BA International Affairs 3.4/4.0*

2005–2009

## Publications

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John A. Scherpereel, Jerry Wohlgemuth & Margaret Schmelzinger (2016): **The Adoption and Use of Twitter as a Representational Tool among Members of the European Parliament**, *European Politics and Society*, DOI: 10.1080/23745118.2016.1151125