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Gianluca Setti,

Editor-In-Chief

Proceedings of the IEEE Journal

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Dear Dr. Editor,

I wish to submit an original research article entitled "Beyond Complaints: A Strategic Analysis of College Grievance Redressal System" for consideration by Proceedings of the IEEE Journal.

I confirm that this work is original and has not been published elsewhere, nor is it currently under consideration for publication elsewhere.

In this paper, I show that a proposed Grievance Redressal System for the grievance redressed of students covering various domains of complaints which could be lodged easily and thus leading to easy and sure solutions or redressed to the problems being faced by a student on a regular basis. The technologies used comprise of HTML and CSS to design a user-friendly graphical user interface, PHP, and SQL to keep track of the records at the back end.

In future it is planned to develop our own web server to host the web application.

Building Android Application for the system is also one of the future scope's of this project.

This is significant because this system would be suitable for any organization for the resolution of complaints and thus lead to a qualitative and quantitative development of the educational organization.

I believe that this manuscript is appropriate for publication by Proceedings of the IEEE Journal because it is the leading journal to provide in-depth review, survey, and tutorial coverage of the technical developments in electronics, electrical and computer engineering, and computer

science. Consistently ranked as one of the top journals by Impact Factor, Article Influence Score and more, the journal serves as a trusted resource for engineers around the world.

We have no conflicts of interest to disclose.

Please address all correspondence concerning this manuscript to me at chandreshbind652@gmail.com

Thank you for your consideration of this manuscript.

Sincerely,

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