

SIVARAMACHANDRU

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Technology & business visionary professional, utilizing 19 years of expertise in project management & software development particularly focusing on Robotic Process Automation (RPA) and Intelligent Automation, to drive innovative solutions & business growth.



CORE COMPETENCIES



SOFT SKILLS

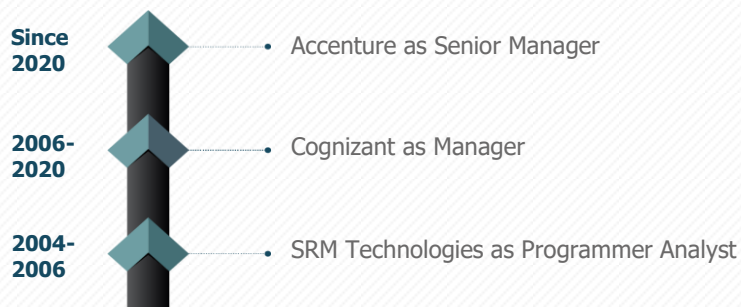


PROFILE SUMMARY

- **Proficient in leading cross-functional teams and driving automation strategy using RPA & IPA**, leveraging 19 years of experience in software development and services to optimize processes and achieve business growth.
- Showcasing proficiency in **leadership, management, service delivery, IT operations, and data analytics**, with a solid background in software development and application support, to drive operational excellence and strategic growth.
- **Orchestrated the successful implementation of Robotics Automation solutions**, resulting in an increase in operational efficiency, showcasing a proven track record of delivering quantifiable results.
- Recognized for client relationship management, driving substantial business growth through innovative solutions & a **strategic approach to digital transformation**.
- **Skilled in AWS, .NET, C#, SQL Server**, with a strong foundation in solution architecting and technical leadership roles.
- **Showcased excellence in end-to-end Project Management functions** using Agile (Scrum) Methodology including Initiation, Project Scoping, Planning (Estimation, Scheduling & Milestones), Budgeting, Resource Allocation & Delivery.
- **Expertise in managing the entire Software Development Lifecycle (SDLC)** right from requirement analysis, documentation (functional specifications & technical design), coding and testing to maintenance of applications in Production.
- **Expertise in Development, Build, Testing, Change, Deployment and Release Management** for large scale application.
- Rich experience in managerial activities entailing **rendering technical leadership & guidance to the team members**, planning, scheduling tasks, holding discussions with different functions and management.
- **People Leader, who has successfully led and motivated teams** in cross-cultural environment towards growth and success in the organization; created a clear & compelling view of future through coaching and execution.



CAREER TIMELINE



EDUCATION & CERTIFICATIONS

2003: B.Tech. / B.E. – Computers from Bhartiya University, Coimbatore

Certifications:

- BluePrism Developer
- Scrum Alliance Certified Scrum Master - Valid up to May 2024

WORK EXPERIENCE

Sep'20 – Till Date: Accenture as Senior Manager

Responsibilities:

- Leading & directing a high-performing RPA team of 30 people wherein spearheading the conceptualization & execution of designs for Robotics Automation (RPA) / Intelligent Automation (IPA) solutions, ensuring successful implementation and ongoing maintenance.
- Directing delivery of projects related to RPA / IPA, meeting internal & external objectives pertaining to:
 - Estimation, Risk, Scope, Time, Resource, Quality and Change Management
 - Value-adds, continuous process and productivity improvement
- Providing work direction & leadership to assigned projects, including scheduling, assignment of work and review of project efforts; identifying project resource requirements & staff assignments.
- Working with technology & business owners to analyze stakeholder expectations for projects based on project requirements.
- Mapping client's requirements; identifying improvement areas & implementing measures to maximize customer satisfaction levels; ensuring continuous interaction with the customer to make sure that area of concern can be worked upon for improved service levels.
- Monitoring team's adherence to agile process during project execution Identify issues and assist team to resolve the same.
- Steering cross-functional team management, including performance evaluations to optimize team performance & achieve goals.

Sep'06 – Aug'20: Cognizant as Manager

Responsibilities:

- Demonstrated adaptability and expertise in various roles, advancing from trainee to Manager-Projects.
- Orchestrated Onsite/Offshore models, ensuring seamless coordination between teams and clients.
- Managed large teams, optimizing project delivery timelines and resource allocation.
- Drove employee engagement and corporate culture enhancement initiatives.
- Led the development of RPA solutions using BluePrism, resulting in a 20% increase in process efficiency, highlighting technical expertise and a commitment to enhancing operational processes.
- Fostered strong client relationships with prominent organizations, delivering exceptional service and contributing to business growth.
- Orchestrated and executed Onsite/Offshore model as Tech Lead/Architect/Onshore Manager, ensuring seamless coordination between teams and clients.
- Oversaw large teams, accountable for SOW, project management, and resource allocation, optimizing project delivery timelines by 25%.
- Acted as a People Champion, driving outreach and corporate initiatives to enhance employee engagement and corporate culture.

Apr'04 – Aug'06: SRM Technologies as Programmer Analyst

Responsibilities:

- Instrumental in the development of windows and web solutions for OKI electronics, utilizing expertise in C# programming and SQL Server development to drive technological advancements and solutions delivery.
- Gained valuable onsite work experience with OKI electronics in Osaka, Japan.

PROJECTS

SOX Controls Automation AIG (40 Months)

- Automation of SOX Controls for Internal Audit BU of AIG, RPA Blueprism is the primary tool for automating SOX testing process other automation and integration tools involves SQL Server, ACL, PowerShell scripts, C#, Hyperscience, Python scripts.

Intelligent Automation Prudential (36 Months)

- RPA Process Automation across all BUs in Prudential which includes Anunity, New Business, Retirement Solutions, Deploying Digital Workforce using Blue Prism RPA solution integrating with other OCR solutions to automate Insurance and Financial business processes

Global Risk Assessment – Chubb (48 Months)

- Application Support and Change Management of Chubb Insurance Internal Web application used to Predict Risk of Insurance financial products of Chubb Insurance based on claims data.

Schwans - Legacy migration (36 Months)

- Schwans company migrated from legacy main frame to .Net based Enterprise solution for its ecom schwans.com and Home services.

Business Travel Management (24 Months)

- Business Travel Management application manages the travel information of Corporates and individuals includes reservation of Air Ticket, Hotel and Car across the globe. Played c# developer role in constructing .Net Windows application