

SRI KRISHNA CHANDU KORITALA

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Github: www.github.com/ChanduKoritala

Portfolio: <https://chandukoritala.github.io/updatedPortfolio.io>

SUMMARY

Front-End Developer with a background in IT Support and Software Testing. Recently earned a certificate in Full stack development from the University of Adelaide coding Bootcamp and gained new skills such as HTML, CSS, JavaScript and React.js, Mongo DB, Node.js

Known for identifying problems and fixing them, communicating with clients and stakeholders to understand the functionality of the project, analyze requirement specifications, generate reports, documenting results, very passionate about learning new technologies, with a focus on design, development, database creation and testing. I strive to achieve impeccable standard and quality for each project.

TECHNICAL SKILLS

Languages	Applications
HTML	Visual Studio Code
CSS	Git Bash
JAVA SCRIPT	Node.js
MySQL	MySQL Workbench
	MongoDB
	Robo 3T

PROJECTS

1. Recipe Finder | Github: <https://github.com/EdwardEMC/project1.git>

An application to find a set of recipes based off a single ingredient. The search input takes in an ingredient and then displays 10 recipe options and an image relating to the recipe.

Responsibilities:

- Prepared requirements for the application
- Implemented Pixabay API to display an image of the ingredient upon search.
- Tested the full functionality of the application.
- Tested and ensured that the application is responsive on any device

Languages	Tools/ Libraries
HTML	Bulma
CSS	Pixabay
Java script	Spoonacular
	JQuery

2. TASK MASTER PRO | Github: <https://github.com/anu-dam/TMC.git>

An application to create, assign and manage tasks within an organisation

Responsibilities:

- Created a wireframe for the project.
- Involved in developing functional requirements.
- Designed the complete layout of the application using handlebars.
- Implemented Google Maps API to display the address of the location when searched and pin point the location in Google MAPS.
- Linked Google Maps to the application which can be triggered upon a single click of a button.
- Tested the full functionality and data flow of the application.
- Tested and ensured that the application is responsive on any device

Languages	Tools/Libraries
HTML	Materialize
CSS	Data Tables
JavaScript	Sequelize
MySQL	Express-handlebars
	Node JS
	Passport
	Express
	Express-session
	Google Maps API

EXPERIENCE

IT Service Desk Analyst Department of Education

February 2020 – Current
Adelaide, South Australia

As a service desk analyst my role involves responding to queries received through emails and phone, troubleshoot and resolve ICT issues, log calls and escalate them to correct resolution groups if necessary, administer and update databases, spreadsheets and documents.

Key Accomplishments:

- Successfully communicated with 120 schools and ensure that they are on track with the tasks they assigned by Department of Education in order to get them ready for NAPLAN 2020.

IT Service Desk Analyst Williams Sales Partners (WSP)

July 2018 – February 2020
Adelaide, South Australia

As a service desk analyst my role involved researching and identifying solutions to software and hardware issues, diagnose and troubleshoot technical issues including network, communicate with customers to understand the problem, log issues and escalate them to the appropriate level 3 groups, document technical knowledge in the form of notes and manuals.

Key Accomplishments:

- Maintained a 97% customer satisfaction as an IT service desk analyst
- Reduced time spent on hardware inventory by reorganizing physical storage of hardware.
- Coordinated with third party vendors to resolve network printer issues which saved a lot of time and money for the client.
- Made sure that the SLA's are not breached.
- Migrated more than 50 user machines to Windows 10 from Windows 7.

EDUCATION

Bootcamp Certificate: University of Adelaide, South Australia **October 2019-April 2020**
A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, and Handelbars.js & ReactJS.

Master of Science- Information Technology: Federation University, Adelaide, South Australia. **July 2014-July 2016**

Bachelor of Tech- Computer Science: SRM University, Chennai, Tamil Nadu, India. **August 2006-November 2010**