

Student Staff Liaison Committee

Programmes: FDA Business Management and FdSc Supporting Innovation in Health and Social Care

Campus: London

University: New College Durham

Date: Wednesday 19th May 2021

Time: 1:20 PM

Room: via Zoom video conferencing

AGENDA

Membership: Student Representatives from all programmes, Programme Leader, Academic teaching staff as available, administrative staff.

Present:

Anand Walser – Programme Director

Norul Ahmed – Administrator (taking minute notes)

Kyle Anderson-Brooks – Administrator

Student Representatives:

Cosmina-Adela Nedelcu - Group B (NOV 19, NCD)

Merve Gulsum Oruclu – Group A (NOV 19, NCD)

Andrei Chirica - Group B (JUN 20, NCD)

Monalisa-Lenuta Iorga - Group A (APR 20, NCD)

Doroteya Valcheva Ivanova - Group B (NOV 19, NCD)

1. Introductions and confirmation of the role of Student Reps

The new and existing student reps were welcomed to the meeting. The Chair reminded them that it is their role to represent the views of their peers and to act as a channel for communication between the management of the School and students. They are not expected to take action on feedback from students although their support for fellow students is much appreciated. Student Reps were referred to the student rep training presentation (see minutes of previous meeting)

2. **Minutes of the previous meeting held on 23rd February 2021** were agreed as an accurate record of the meeting.

3. **Matters arising not elsewhere on the agenda** - none

4. **Feedback from student representatives** (and issues raised by students)

Action/Comment	Response
One of the representatives mentioned that many students from her group find the sessions running from 1:30pm- 3:30pm is clashing with those who need to collect children from school and that they were happy with previous schedule which was morning sessions.	Anand explained that it is difficult to manage the expectations and preference of students as we have to cater for all intakes and partnerships that LSC manage.
The representatives also went on to ask when will face to face teaching resume.	Anand explained that the organization is still waiting for further guidance from the government and students will be informed as soon as the institution receives further information.
It was mentioned by one of the representatives that it is difficult to get in contact with LSC e.g. issues with failed assignment and further guidance on what to do.	Kyle advised that if students can email allenquires@lsclondon.co.uk , or if assignment related they can email exams@lsclondon.co.uk for more assistance.
One of the reps mentioned that changes of assignment submissions and change of exam date at short notice – many students are frustrated and not happy of changes as it took them by surprise.	Anand explained that dates could not be agreed as NCD was closed for two weeks over the easter break, subsequently the submission dates had to be changed and moved back further so that students had enough time to prepare and submit assignments.
One of the student representatives mentioned that Business Finance modules is very hard, a lot of students are struggling due to the number of	Anand was sympathetic towards them as he knows how difficult Finance can be but explained that due to government restrictions

concepts and mathematics involved and that it should be taught face to face in the classroom so its easier to understand.	and the pandemic it was unfortunate for students of this cohort.
<p>One of the student representatives wanted to know when they finish the course as they are in their second year and coming up to third and final semester.</p> <p>The representative went onto ask how it is possible to start third semester without completing the assignment from previous semester.</p>	<p>Kyle informed it will be on 13th August 2021 but there will no break between term 2 and 3.</p> <p>Anand went onto to explain that due to easter break in April all submission dates were pushed back to give students enough time to submit hence why it has impacted term and submission dates altogether. Anand did say he will take a closer look at this and get back to the student.</p>
One of the student representatives informed that students have told them that they have got grades for their assignments but no comments/feedback?	Norul advised to email the exams department on; exams@lsclondon.co.uk as they will have more information on this.
One of the students wanted to know once the course is finished for them will there be any information on how students can do a bachelor's degree, will it be with NCD or do they need to apply elsewhere.	Anand said he will try to arrange something so that someone can come to the class and explain what their options will be in order to progress with their studies.
One of the student representatives said that there is not enough time to submit for PPD2 Assignment 1 and 2 as there is only a 2-week gap between the presentation and reflective report - they need more time.	Anand advised that students need to manage their expectation and workload - they need to plan ahead. For more help, they should have contacted their lecturer (David Mwaura) who is very helpful.

5. **Academic issues- Teaching Staff** - No specific issues were raised by staff.

6. **Management and Administrative Issues** – none to report

7. **Update on NCD matters** – none to report

8. **Future SSLC Meetings**

- Sept 2021