Sohan Tirpude

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PROFILE

Objective

→ Seeking a position to utilize my skills and abilities in IT Industry that offers professional growth while being resourceful, innovative and flexible. Willing to take ownership of core components.

Summary

→ M.Sc.(IT) from University of Mumbai with thorough hands-on experience in all levels of software lifecycle. Supportive and enthusiastic team player efficiently resolving project issues.

WORK EXPERIENCE SUMMARY

Total IT Experience: 3 years 2 months (Overall: 4 years 1 months.)

- → Extensive knowledge in LAMP/WAMP stack installation and SugarCRM/SuiteCRM/VtigerCRM configuration on Windows and Linux system.
- → Extensive development experience on CRM application with complete configuration and code level customization.
- → Developed and implemented CRM for various domains including Insurance,
 Ticketing Tool & Support Management.
- → Implementation & integration of services such as third party web chat application, Social Media Integration, third party chart plugins with CRM.
- → Created & used REST, SOAP web services for integration of CRM with various applications.

Experienced

→ PHP, HTML, CSS, JavaScript, PHP, MySQL, GIT, Linux.

Knowledgeable

→ MSSQL, WordPress, Bootstrap, Python, Flask, SocketIO.

PROJECTS

SQL Fiddle

- → Created a plugin/add-on for SuiteCRM application using PHP, JavaScript and Smarty template engine, which provides SQL Editor functionality in CRM for admin users. Currently, it is in beta phase.
- → For more information: <u>SuiteCRM Store</u> | <u>GitHub Repository</u>

Tata AIG

→ Developed and deployed various CRM applications for various kind purposes such as incident management tool, ticketing tool, policy premium payment tool, application lifecycle tool, etc. integrated with mobile applications along with Email and SMS gateway integration.

DigitalCRM

→ This was the product of Mphasis, where we integrated it with various Social Media platforms, third party web chat application, custom reports, third party graph chart libraries such as Google Chart, HighCharts etc. & various mobile applications.

Mphasis Marketing Team

→ A simple CRM system used by marketing team of Mphasis for marketing, sales and campaigning purposes.

L&T Finance Ltd.

→ A ticketing tool CRM system, where we can track complaint or queries of customer. Migrating daily excel data provided by MIS team using data integration tool into the CRM.

WORK EXPERIENCE

Full Stack Developer, Harjai Computers Pvt. Ltd. - Sep-2017 - Till now

- → Currently working for a client named "Sterlite Tech" at Pune location.
- → Customizing CRM modules and functionality as per requirements.

Delivery Software Engineer, Mphasis Ltd. - Oct-2014 - Jun-2017 - Mumbai

- → Development & deployment of SugarCRM/SuiteCRM version.
- → Customizing modules and providing technical support to clients.

Process Associate, Infinx Services Pvt. Ltd. - Apr-2013 - Mar-2014 - Mumbai

- → Processing of information of medical supply orders in pharmacy system.
- → Responsible for the required information needed on a prescription to process accurately according to all regulations.

EDUCATION

M.Sc. in Information Technology

→ Completed M.Sc. through Distance Mode from University of Mumbai in the year 2016.

B.Sc. in Information Technology

→ Completed B.Sc. through Distance Mode from University of Mumbai in the year 2014.

AWARDS & RECOGNITION

Monthly Summit Award

→ Won 'Monthly Summit Award' for the month of April, 2017 at Mphasis Ltd.