

CHANI THAKKAR

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SKILLS

Certifications:	Certified Scrum Master
Data Handling:	MySQL, Rapid Miner, MS Excel (Pivot Tables, VLookup, Advanced Excel)
Data Visualization:	Tableau, Intellicus, Amazon QuickSight
Software Skills:	Python, R, SQL, JSON, Git, Agile
Product Dev Tools:	JIRA, Balsamiq

WORK EXPERIENCE

Data Science Project Manager | Biz2Credit Inc. | New York, NY 07/18 – Present

- Built reporting & analytics framework that facilitated funding of around \$4Bn loans for small businesses through COVID federal paycheck protection program (PPP).
- Performed data curation, advanced analytics on loan application process. Generated optimal dashboards and provided business recommendations for C-Suites to drive informed decision making.
- Supervised the analysis and implementation for white labelling Biz2Credit's working capital loan product for 3 banks
- Direct report for the CRO. Interact regularly with the C-suite to conceptualize, develop analytical products for stakeholders
- Supervised automation of ~100 monthly performance reports via Intellicus (BI tool) that reduced turnaround time by ~95%
- Used python to automate, extract multiple pre & post classification variables that improved the extraction pipeline
- Designed transaction classification & loan prequalification model for bank statements from various countries
- Utilized agile approach to handle changing, competing requirements. Focused on viable & continuous product delivery
- Created weekly, ad-hoc reports, custom dashboards & conducted analyses for stakeholders using Intellicus, Python & Excel.
- Worked to retrieve, synthesize & present critical data in an intuitive and discernable visual format
- Managed a team of 4 data scientists & pseudo managing a remote team of 5 resources to deliver through the firm's vision.
- Worked with business stakeholders to refine and respond to ad hoc requests and improve their existing reporting
- Partner with Product and Engineering teams to understand the application data model and be the Data team's voice on the impact of any changes on downstream analytics
- Worked on implementation of Biz2X "platform-as-a-service" built for enterprise banks that streamlines end-to-end management of small business loans
- Used tools like JIRA to manage timeline, resources and scope through prioritization of projects for the direct reports

MIS Intern (Technical Business Analyst equivalent) | Retensa, LLC | New York, NY 01/18 – 05/18

- Designed 40+ wireframes and documented business requirements that laid the groundwork for Retensa's SaaS Product
- Developed, implemented KPI and business metrics to improve/monitor customer service and improve user engagement

Business Strategy Analyst Intern (Business Data Analyst equivalent) | Pulse Commerce | Bridgeport, CT 06/17 – 12/17

- Identified E-commerce industry insights using real time data driven research using analytics tools (python, tableau) that laid the cornerstone for company's creative quarter million-dollar algorithm to revolutionize Amazon's distribution paradigm.
- Devised algorithm to get Amazon's top category sellers by using product marketing probe tool like Jungle-Scout, AMZShark.

Product Manager (Technical Product Analyst equivalent) | ICICI Lombard General Insurance Company Ltd. | India 03/14 – 10/15

- Industry experience with all the phases of Waterfall SDLC while managing 14 software products and a 4-engineer's team.
- Performed effective product management functions to clear delivery backlogs of the products, a month before deadline.
- Automated insurance policy renewal processes, improving the performance impact by ~95%.
- Collaborated with multiple internal stakeholders for gathering requirements, creating workflows, documenting the business requirement specifications (BRS) & conducted user acceptance testing for the finished product

Systems Engineer (Software Engineering equivalent) | Infosys Limited | India 02/11 – 05/12

- Worked with cross-functional teams to investigate & solve end user issues for health-based SAP ABAP IT business solutions.
- Responsible for periodic system analysis, troubleshooting of bugs in the lifecycle of the solution. Training new hires.

EDUCATION

Baruch College, Zicklin School of Business | NYC, NY | **MS in Information Systems (Major: Data Analytics), GPA: 3.87** 05/18

- Coursework:** Systems Analysis & Design, Data Mining in Business Analytics, Programming for Analytics in Python, DBMS

ICFAI Business School | Hyderabad, India | **MBA in Finance, GPA: 8.2 (out of 10)** 03/14

- Coursework:** Quantitative methods, Linear Programming, Decision Analysis, Statistics, Project Management

GRADUATE PROJECTS

Data Visualization & Analysis using Tableau: Performed data gathering, cleaning, exploratory analysis & provided meaningful visualizations using Tableau, Python & bokeh on "311 open data from NYC's OpenData initiative" & "Lending club's open data".

Self-Motivated project to analyze Game of Thrones dataset: Conducted Sentiment Analysis on subtitle dataset of G.O.T from Kaggle using R to identify variation in positive and negative words per season. Analyzed its correlation with show's TV ratings per season.