**YOUMI**

AIRLINE STEWARDESS

Mobile: 13500135000 | Email: service@163d.me | Location: Guangdong

**WORK EXPERIENCE**

**Bank of China**

2015.07-2015.09

**Customer service**

Providing custom service including 7\*24 financial consultations, trading assistants, Q&As and customer cares through telephone and internet. In the cases of which clients’ problems could not be solved online.

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**PROFILE**

I’m familiar to related regulations and institutions, thus able to control the risk of bank operation.Consequently my positive attitude and strong ability of learning led to my outstanding academic achievement.

**Awards and Certificates**

**Awards:** Awarded as the Excellent Student during the undergraduate period;

**Certificate:** National Computer 2 level test, accountant qualification certificate, driver's license;

**EDUCATION**

**Sun Yat-sen University**

**Accounting**

2012.09-2016.06

**Sun Yat-sen University**

**Accounting**

2012.09-2016.06

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**Accounting**

2012.09-2016.06

PHOTOSHOP

ILLUSTRATOR

**SKILLS**

HTML & CSS

JAVA SCRIPT

CREARIVE

LEADERSHIP