CHARLIE DONALDSON

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PROFESSIONAL SUMMARY

A fourth-year student in MIS. Seeking a full-time job after graduation. Interested in information security, system administration, and full-stack development. Experience in data research, technical troubleshooting, and customer service.

EDUCATION

Iowa State University, Ames, IA   Anticipated Graduation: May 2020

BS Management Information Systems   Major MIS GPA: 3.67/4.0

WORK EXPERIENCE

- **Heady Hall at Iowa State, Ames, IA August 2018 – Present**
  - ✦ Computer Support Specialist in the Econ-LAS Department
  - ✦ Conduct various IT related maintenance tasks and projects
  - ✦ Build, update and deploy workstations
  - ✦ Monitor a ticketing system and support Faculty and Staff

- **Hy-Vee Technology Center, Grimes, IA May 2016 - August 2017, May 2019 – August 2019**
  - ✦ System Administration Intern – 2016/17, Network Systems Intern – 2019
  - ✦ Installed workstations & Silver Peak SD WANs - 2019
  - ✦ Collaborated on a team that imaged over 6,000 workstations to Windows10 in Hy-Vee stores - 2017
  - ✦ Updated Software/hardware and installed Dell T430 servers in Hy-Vee grocery stores. - 2016
  - ✦ Gained experience with Windows PowerShell, Windows 2012 Server, and Hyper-V - 2016

- **Kingland Systems Corporation, Ames, IA February 2018 - August 2018**
  - ✦ Data Research Analyst
  - ✦ Conducted research and completed data entry on corporations and investment vehicles
  - ✦ Used defined procedures to identify relationships and provide validated and credible data
  - ✦ Fulfilled special projects based on customer requests

Skills & Interests

Operating Systems
- Windows
- Mac OS
- Windows Server 2016/2019
- Linux

Software/ Languages
- Active Directory
- VMware
- Python
- Git/GitHub
- SQL

Hobbies/ Clubs
- Iowa State Men's Soccer Club
- Web Development Club at Iowa State
- Co-Founder of Lokoly.com