

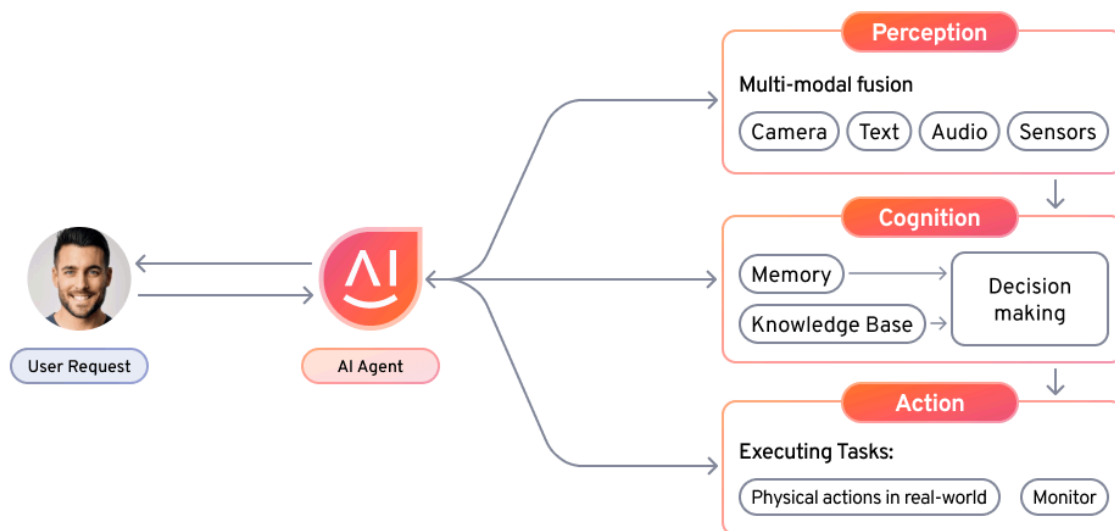


# What is an AI Agent?

An **AI Agent** is an intelligent system that:

1. **Perceives** (feels) its environment through sensors or input data
2. **Processes** (understands) the information using decision-making logic
3. **Acts** on the environment through actuators or outputs



AI agents aim to **achieve specific goals** by interacting with their surroundings.



## Types of AI Agents

1. **Simple Reflex Agents** 🏁
  - Act only based on current percepts (no memory).
  - Example: Thermostat that turns heating on/off based on temperature.
2. **Model-Based Agents** 🗺️
  - Maintain an internal representation of the world (memory).
  - Example: A chatbot remembering previous user queries.
3. **Goal-Based Agents** 🎯
  - Take actions that bring them closer to a goal.



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- Example: GPS navigation suggesting routes to a destination.
  - 4. **Utility-Based Agents** 
    - Evaluate multiple possible actions and select the most beneficial.
    - Example: A self-driving car balancing speed, safety, and efficiency.
  - 5. **Learning Agents** 
    - Improve performance based on experience (machine learning).
    - Example: A recommendation system that adapts to user preferences.
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## Example 1: AI in Customer Support (Chatbots )

AI-powered customer support chatbot (e.g., ChatGPT, Siri, or an e-commerce assistant).

- ◆ **Percepts (Input):** User messages, voice inputs, context (history of the conversation).
- ◆ **Processing (Decision Making):** Uses Natural Language Processing (NLP) to understand the query, retrieve relevant knowledge, and generate a response.
- ◆ **Actions (Output):** Responds via text, voice, or suggesting relevant web pages/products.
- ◆ **Learning (Improvement Over Time):** Adapts based on past interactions (e.g., understanding slang, improving response accuracy).

➡ **Impact:** Reduces human workload, provides instant responses, and improves over time.


## Example 2: Self-Driving Cars

**How It Works:**


1. **Perception:** Cameras, LiDAR, and sensors detect surroundings (e.g., traffic, pedestrians, road signs).
2. **Processing:** AI models analyze data, predict potential hazards, and decide on driving actions.
3. **Action:** The car accelerates, brakes, or turns accordingly.
4. **Learning:** Over time, the AI refines its decision-making (e.g., learning from mistakes, adapting to new traffic patterns).









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 **Real-World AI Agent: Tesla's Autopilot** – Uses deep learning to enhance autonomous driving capabilities.

## Example 3: Virtual Assistant in Office

 **Scenario:** An employee needs to schedule a meeting, summarize a document, and draft an email.

### How the AI Agent Interacts with the Environment

1. **Perceives Input:** The user asks the AI assistant, “Schedule a team meeting on Monday at 10 AM and summarize this report.”
2. **Processes Data:**
  - Checks team members' availability 
  - Reads and extracts key points from the report 
  - Suggests an email draft based on the report's content 
3. **Acts:**
  - Books the meeting and sends calendar invites 
  - Summarizes the document and formats it professionally 
  - Drafts an email with the summary and sends it 

 **Impact:** Saves time, reduces manual work, and increases productivity!

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