

## **Our mission**

PHOENIX ALLIANCE planifies and realises organizations' tranformation through Microsoft products and services, in all Europe and Mediterranean area

The team in charge of realizing our mission is present in four countries (France, Lebanon, Greece and Morroco) and count around fourty people.

# **Our Certifications and Partnerships**

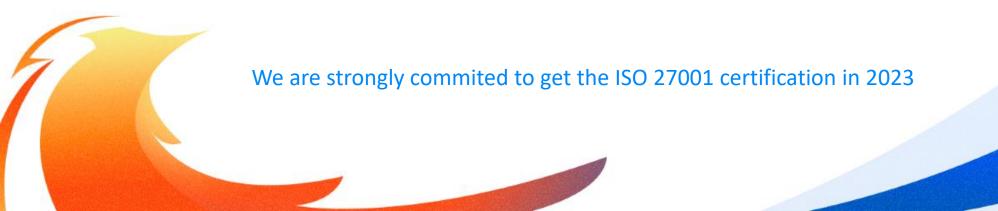


Direct CSP (Tier 1) since 1st January 2023





+40 Microsoft Certifications



## The Founders

#### **Ghadir Saadé**

As an expert of Microsoft collaborative solutions in the last 20 years, he also acts as a Scrum Master and Projects Director.

Ghadir oversees the management of large accounts.

#### **Aurélien Prévot**

Microsoft Cloud Architect passionate by business problematics and former Microsoft employee with 15 years of experience.

Aurélien studied at the Advanced National School of Social Security. He oversees SMB, SMC and Public Sector Market.

## **Our offers**

## **Phoenix Packaged Services**

Mostly focused on security topics, we provide packaged services including Build and Run for a fixed price, per user and per month

## Third-party maintenance of applications

Tailored support and evolutivity of customized or standard cloud based solutions

## Microsoft licensing and expertise

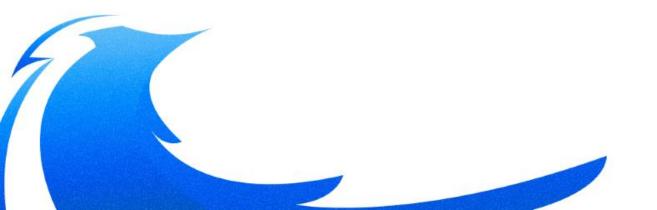
Including former Sales Microsoft employees, we provide licensing engineering and cloud licensing

## **Delegation of skills**

We find you the right expert, at the right moment for the needed duration

## Fixed-price projects

Based on both customer's functionnal or technical specifications, we commit on the development and implementation of your projects



# Our technical domains of expertise

### **Security and Collaboration**

We have a long history with SharePoint, Exchange and then Microsoft 365. We manage tenants from 2 to 200 000 users. Our main focuses are now on security (EMS) and collaboration (Office 365)

#### **Business Process Automation**

From the simplest to the most complicated business process, we leverage the Microsoft Power Platform (Dataverse, Power Apps, Power Automate, Logic App, Power BI) in order to improve your efficiency and reduce time, costs and mistakes

#### **Cloud Architecture**

Based on our long experience designing, deploying and exploiting highly complex Cloud infrastructures, we provide to our customers best-in class and cost effectives scenarios regarding their business needs in efficiency and security, including laaS, PaaS, CaaS and SaaS platforms

## **Tailored developments**

Based on Microsoft languages (C#, TypeScript, .NET core, WPF, ...), frameworks (Xamarin, SharePoint Framework, ...) and platform (Azure, DevOps, ...) we develop tailored applications for all kind of devices, all kind of business and all kinds of scenarios – driven by Agile and Scrum methodologies



# Our functionnal domains of expertise

## **Cloud Strategy Advising**

This expertise is dedicated to IT and business decision makers whose want to quickly understand the best way to realize their digital transformation leveraging cloud technologies

#### **Projects and Program Management**

Thanks to our experience with large customers, we internally developed complex programs and projects management skills, driven and deeply inspired by Agile and SCRUM methodologies

## **Microsoft licensing and Compliance**

Microsoft licensing is hard to understand, often turning your subscription shopping into a headache. Thanks to formers sales Microsoft employees, we help both IT and procurement divisions to find your path in the licensing forest and negotiate the best price

### **Change Management**

Technology is nothing if it is not understood and deployed based on end-users needs. We provide complete change management strategies: design and execution of communication plans, CxO involvement, trainings, and of course definition and follow up on success metrics – the only way to measure the success of a change management strategy

## **Enterprise Content Management** & Compliance

4 of our 6 top management members started their career with ECM missions. Enterprise Content Management is eventually part of our DNA. With years, we added the data compliance part to our skills in order to provide a complete and rational approach to ECM topics

## Our references

Manufacturing







**Health & Public Sector** 







**Finance** 





Retail















# **Our Organization**

### **Top Management**

Tarek
Global Sales Manager

Sophie
Global Financial Officer

Aurélien Cloud Architect Ghadir Global Manager

Joe Service Center Manager Lamiae Service Center Manager

#### Sales

Marine
Local Sales & Partners Manager

Sales Team France

Sales Team Spain

Sales Team Greece

Sales Team next countries...

#### **Production**

Beirut Service Center

Casa Blanca
Service Center

Paris Service Center