

Long Island Rail Road

9/21/2025

Reference # 437827

sam

Email: samgobri@gmail.com

Dear sam,

Upon receipt and review of your application, it was determined that your application for a refund has been **Denied** for the following reason(s):

Invalid ticket

The LIRR is a state agency that must comply with regulated tariffs that govern the pricing of tickets and the issuance of refunds. The decision was rendered based on these regulations in order for the LIRR to remain in compliance. Additional information regarding the LIRR's fare structure and refund policy may be obtained via our website www.new.mta.info.

Although we are unable to fulfill your request, we appreciate your patronage.

This email notification is generated automatically and cannot accept responses. If you need additional assistance, please contact us via the MTA's online reporting system (<https://contact.mta.info/s/customer-feedback>) or call **(718) 217-5477**. Please include the reference number you received in this letter in your correspondence or have it available to provide to an agent if contacting us by phone.

Respectfully,

LIRR Refund Department

MTA Long Island Rail Road is an agency of the Metropolitan Transportation Authority, State of New York, Janno Lieber,
Chairman & CEO