## My mindset drives my behavior, drives OUR results

The results at the top reflect our desired outcome

Our **T** is in the centre, it consists out of our **people**; **the heart and backbone** of our company

The **T-Mindset** leads to desired **behaviors** which are reflected in our corporate **Guiding Principles** 





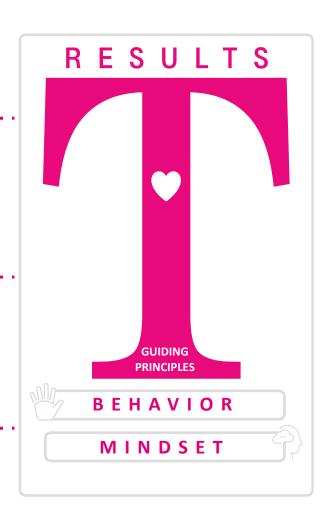








The **T-Mindset** drives our **behaviors** 



## My mindset drives my behavior, drives OUR results



## In a T-MINDSET I,

...accept that change starts with me

...see people as people and take their needs, challenges and objectives in to account

...take responsibility for our actions and the impact they have

...embrace change and continuous improvement

...accept failure and learning from it as a part of our development

...put the customer and their needs at the center of our thoughts and actions

...work collaboratively in agile and flexible ways and focus on collective results

...value transparency and trust individuals to take decisions about their work in an autonomous and self-directed way