

My mindset drives my behavior, drives OUR results

The **results** at the top reflect our desired outcome

Our **T** is in the centre, it consists out of our **people**; **the heart and backbone** of our company

The **T-Mindset** leads to desired **behaviors** which are reflected in our corporate **Guiding Principles**



The **T-Mindset** drives our **behaviors**



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In a **T-MINDSET** I,

- ...accept that change starts with me
- ...see people as people and take their needs, challenges and objectives in to account
- ...take responsibility for our actions and the impact they have
- ...embrace change and continuous improvement
- ...accept failure and learning from it as a part of our development
- ...put the customer and their needs at the center of our thoughts and actions
- ...work collaboratively in agile and flexible ways and focus on collective results
- ...value transparency and trust individuals to take decisions about their work in an autonomous and self-directed way