CHARLENE ESPAÑOL

Front-End Developer

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PROFESSIONAL SUMMARY

Detail-oriented Front-End Developer with experience in building responsive web interfaces, UI/UX design, and IT operations. Skilled in optimizing user experience, streamlining workflows, and collaborating across teams to deliver high-quality solutions.

SKILLS

- Languages & Frameworks: HTML, CSS, JavaScript, React, Bootstrap
- Design & UI/UX: Figma, Responsive Design, Brand Consistency
- IT Operations: ServiceNow Ticketing, Troubleshooting, Hardware Repair, Asset Management
- Tools: Git, Visual Studio Code, Postman

WORK EXPERIENCE

IT Service Delivery Analyst
Emerson Electric Asia | 2024 – 2026

- Co-developed a web-based "IT Receiving Asset" system, reducing manual documentation by 80% and improving asset tracking accuracy.
- Resolved 483 IT service tickets within 1 year, maintaining 99.79% SLA compliance.
- Supported asset management and process improvement initiatives, contributing to a 15% increase in operational efficiency.

Design Engineer I
Tsukiden Global Solutions Inc. | 2023 – 2024

- Developed and maintained responsive web applications using React, JavaScript, and Bootstrap.
- Collaborated with designers and back-end developers to implement UI/UX improvements.
- Optimized performance and ensured cross-browser compatibility.

Junior Front-End Developer
Code Mechanics | 2021 – 2022

- Built responsive, user-friendly web interfaces with focus on UX and performance.
- Developed reusable front-end components and optimized pages for speed and scalability.
- Maintained brand consistency across design implementations.

EDUCATION

Bulacan State University | 2019 – 2023
Bachelor of Science in Information Technology

- Cum Laude
- Dean's Lister (2020 – 2023)

SEMINARS / TRAINING

- **Copilot Training @ AI Work: Prompt Engineering & AI Agents (2025)**