AN ANALYSIS AND PREDICTION OF EMO'S FIRST ELECTRIC MOPED OWNERSHIP

Today's Agenda:

- Client's Problem
- Process
- Insights
- Results

Client's Problem

EMO is a manufacturer of motorcycles. The company successfully launched its **first electric moped** in India in **2019**. The product team knows how valuable **owner reviews** are in making improvements to their mopeds.

Unfortunately, they often get reviews from people who **never owned** the moped. They don't want to consider this feedbacks, so would like to find a way to **identify** reviews from these people. They have obtained **data** from other, where they know if the reviewer owned the moped or not.

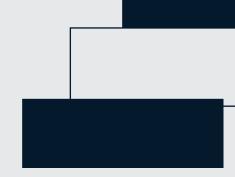
The **manager** asks me to **predict** which reviews come from people who have never owned the moped before and for those who does.

Data Validation

Process

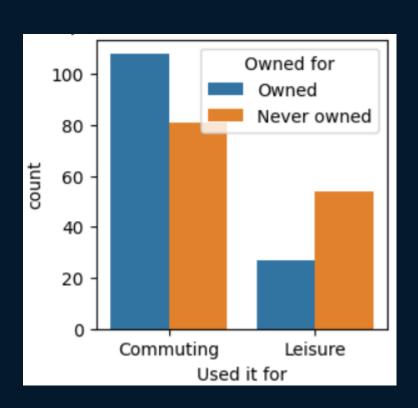
2 Exploratory Analysis

3 Model Fitting



4 Model Evaluation

Insights



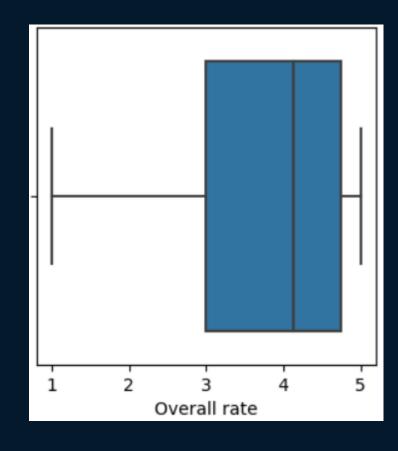
A **count plot** for users who uses the moped for **commuting** or for **leisure** activities.

It can be seen from the plot that most users who owned the moped uses it mainly for commuting while the users who do not own it uses it for doing leisure activities.

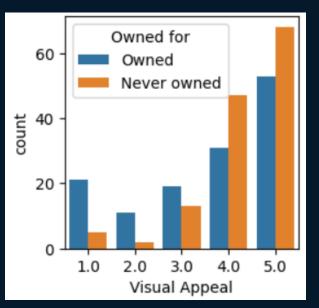
Insights

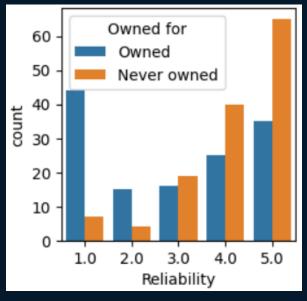
A **box plot** of the average rating of the moped.

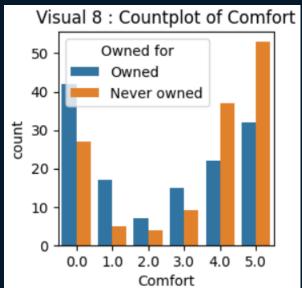
The plot shows that majority of the ratings are **3 and above** with a **median of higher than 4**. This indicates a good score for their product.



Insights



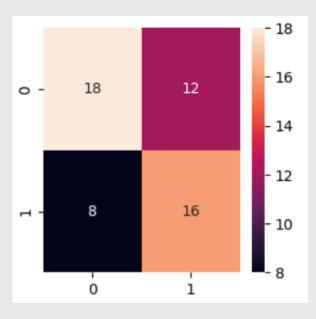


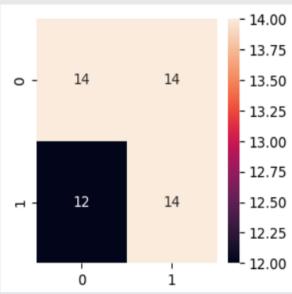


These are **count plots** based from the ratings that gave distinction on certain users.

All of these plots shows that most users who owned a moped gave a low rating in terms of visual appeal, reliability, and comfort. While this is the opposite for the ones who never owned the moped

Results





The above confusion matrix shows the results of the predictions of logistic regression while the one below is the results of the predictions of **decision tree**. Logistic regression predicted 18 True Positive, 16 True Negative, 12 False Positive, and 8 False Negative. Decision tree predicted 17 True Positive, 13 True Negative, 13 False Positive, and 9 False Negative. Logistic regression achieved an accuracy of 62% while Decision tree achieved an accuracy of 56%. Logistic regression has a better way of predicting whether an entry is by an owner or not.



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