



# MAINA CHARLES

System Admin, FullStack Developer, Network Engineer

0796303832

mainacharlesmca@gmail.com

## EDUCATION

**Bachelor of Science in  
Information Technology.  
Masinde Muliro Univer-  
sity of Science and  
Technology.**

## PROFESSIONAL DEVELOPMENT

Recent graduate with a Bachelor's degree in Information Technology, possessing skills in computer hardware, software support, network setup, troubleshooting, and basic system administration. Seeking a challenging industrial assignment at the ICT Department, Ministry of Technology, ICT Department, gaining valuable experience in real-world IT operations in a government setting. eager to contribute technical skills, teamwork, and adaptability to a challenging industrial environment.

- **Networks: Maintenance** - During monthly of network  
IT Department - May - September 2022
  - Provided first level technical support for staff network hardware and software issues
  - Assisted in LAN cabling and maintenance of network and security within the office
  - Installed and configured desktop, printers, and software applications
  - Participated in back system backups and user account management
  - Collaborated IT users and supported inventory updates
- **Network: Training** - Network Maintenance  
IT Department - May - July 2022
  - Assisted with software installation, updates, and configurations
  - Trained students and staff with IT related queries
  - Assisted maintain digital records and user account databases
  - Used a team in setting up LAN in the university