✓ Working with another group or individuals outside of your group, perform

basic usability testing.

○ Record what you did to perform usability testing and any findings.

✓ Record any updates to your design made as a result of the above testing

and review.

To test the usability of the site, we asked the another group to go through the website (paper design) as though they were making a booking on the site. As they went through the process out loud, our team members observed what their assumptions and actions where. If any of these processes were incorrect or ambiguous, we asked them what method would have been clearer, and changed this in the design.

In general, the original design was simple and easy to navigate around with no confusion over “what does what”. However, some elements that were overlooked were as follows:

* There was no dedicated home button on each relevant page.
* It seemed unnecessary to have a confirmation of users details on the final “booking page”. Instead, details about the name of hotel, location of hotel, number of nights, number of adults and children, arrival and departure dates, and total price were more appropriate. Additionally, a cancelation and confirm booking button was added.
* There were no “click to confirm and go to next page” buttons on pages such as the “booking your hotel” page, and the “signup and login” pages.
* The design did not mention what the top right “login or sign up” link would do. However, once this link was selected, the browser would recognize that the user had entered their details and would skip the second login/sign up page (page after the “booking your hotel” page) and go straight to the “booking confirmation page”. Additionally, the top right link where the “login or sign up” link originally was, will change to “welcome <name>” and there will also be a “logout” link directly below it, where once clicked, it will return to the original “login or sign up” link.

These properties were added to the final design.