Charlie Grogan

Developer & Project Management

Contact Info

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Technical Skills

HTML
MySQL
ReactJS
CSS
WordPress
JavaScript
JQuery
PHP
Amazon Web Services
Adobe Creative Suite
Linux
JSON/YAML
NoSQL

Soft Skills

Servant Leadership Style
Written/Oral Communication
Emotionally Intelligent
Creative and Agile
Clifton Strengths:
Futuristic
Adaptability
Competition
Intellection
Strategic
Product Management

Education

Northwestern University
Full-Stack Web Development
Coding Boot Camp
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Ohio University
Bachelor of Science
Human and Consumer Sciences

Professional Summary

My top Clifton strengths are an embodiment of who I am: Futuristic, Adaptability, Competition, Intellection, and Strategic. I am a curious leader with integrity and a hunger to learn; I have an entrepreneurial and risk aware mentality, that guides my decision making. Currently, I consult with partners and stakeholders, design and develop new web sites, create and maintain project budgets, perform site updates and maintenance, as well as help design new concepts and rebrands.

Experience

Full Stack Web Developer   **Lettuce Entertain You**
April 2019 – Current   **Chicago, Illinois**

- Collaborate with and deliver project presentations to C-level, Market Managers, and Equity Partners to design, develop, maintain, update, and host over 90 WordPress sites using Amazon Web Services Cloud technologies
- Manage, create, communicate, and adhere to project budgets, deadlines, and technical requirements
- Respond and triage update tickets and incoming requests, perform quality assurance & acceptance testing, along with monitoring of systems and product performance
- Create and maintain product documentation and coordinate product incident responses, based off product analysis and industry best practices

Teaching Assistant/Tutor – Web Development   **Trilogy Education**
December 2018 – May 2019   **Remote**

- Taught students how to learn new technologies, to be curious, to be inclusive and surround yourself with folks who are diverse, driven, and passionate
- Taught best practices and methodologies to problem solve, search for resources, and better understand documentation
- Coached students through complex problems using mechanisms to help them describe and fully understand the task/code at hand

Branch Manager/Sales Consultant   **Enterprise Holdings**
February 2013 – June 2018   **Chicago, Illinois**

- Oversaw operations of multiple locations, including O'Hare International Airport where I supervised nearly 125 full time and part time employee
- Strong analytical and business skills - created new strategies focusing on client retention, referral metrics, sales pipelines using Salesforce
- Customer centric business approach, committed to the highest standards for my customers and people

Professional Accomplishments

- Helped develop the CI/CD methodology and versioning policy using Bitbucket between development, staging, and production environments
- Helped develop the UI for a ticketing system for our customers to submit update and maintenance requests by integrating Jira, Bitbucket, and Slack
- Project Manager/Developer/Designer for three website builds: Tucci Italian, Aba Restaurants, and one currently unreleased concept
- Earned my AWS Certified Cloud Practitioner Certification; currently studying to earn the AWS Solutions Architect – Associate Certification