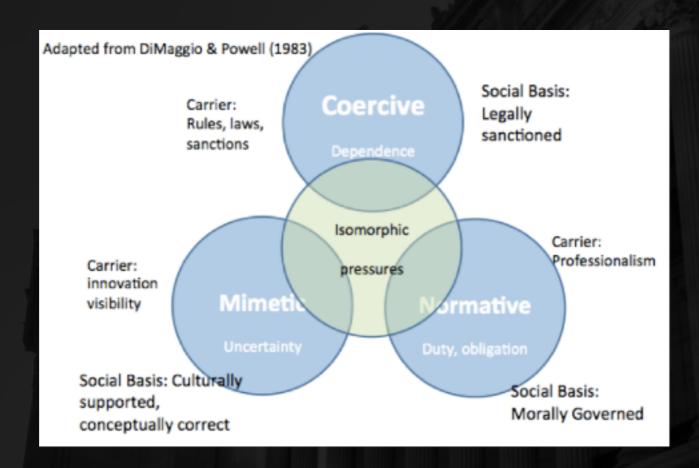


Institutional Isomorphism



- 1. **Coercive**: Results from pressures exerted by other organizations upon which the focal organization is dependent and by societal expectations within which the organization functions.
- 2. **Mimetic**: When ambiguity arises, organizations model themselves on other legitimate / successful organizations.
- 3. Normative: Associated with professionalism, and professional norms (credentials).

