

Main Services Agreement

Last updated: 25th April 2023

The Main Services Agreement and the Slack Supplemental Terms (together, the '**Slack Terms**') describe your rights and responsibilities when using our online workplace productivity tools and platform (the '**Services**').

If you are 'Customer', the Slack Terms govern your access to and use of our Services. If you are being invited to a workspace set up by Customer, the User Terms of Service (the '**User Terms**') govern your access to and use of the Services.

Please read the Slack Terms carefully because they are a binding agreement between you and us. The Main Services Agreement is available at the following Salesforce link, as Slack is a Salesforce company:

[Main Services Agreement \(https://www.salesforce.com/company/msa.jsp\)](https://www.salesforce.com/company/msa.jsp)

Here's a link to the Slack Supplemental Terms:

[Slack Supplemental Terms \(/slack-supplemental-terms\)](/slack-supplemental-terms)

Links to other helpful resources are below, which offer clarifications on Slack's product functionality, policies and practices.

Additional resources

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- [Slack's security page \(https://slack.com/intl/en-gb/security\)](https://slack.com/intl/en-gb/security)
- [Slack trust and compliance](#)
- [Who is the Customer? \(https://slack.com/help/articles/14632193430291\)](https://slack.com/help/articles/14632193430291)
- [Processing instructions \(https://slack.com/help/articles/15952736574227\)](https://slack.com/help/articles/15952736574227)
- [Downgrade for non-payment \(https://slack.com/help/articles/14741243488659\)](https://slack.com/help/articles/14741243488659)
- [Privacy principles: search, learning and intelligence](#)

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