

Main Services Agreement

Last updated: 25th April 2023

The Main Services Agreement and the Slack Supplemental Terms (together, the '**Slack Terms**') describe your rights and responsibilities when using our online workplace productivity tools and platform (the '**Services**').

If you are 'Customer', the Slack Terms govern your access to and use of our Services. If you are being invited to a workspace set up by Customer, the User Terms of Service (the '**User Terms**') govern your access to and use of the Services.

Please read the Slack Terms carefully because they are a binding agreement between you and us. The Main Services Agreement is available at the following Salesforce link, as Slack is a Salesforce company:

Main Services Agreement (<https://www.salesforce.com/company/msa.jsp>)

Here's a link to the Slack Supplemental Terms:

Slack Supplemental Terms (</slack-supplemental-terms>)

Links to other helpful resources are below, which offer clarifications on Slack's product functionality, policies and practices.

Additional resources

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MANAGER

- [Slack's security page](https://slack.com/intl/en-gb/security) (<https://slack.com/intl/en-gb/security>)
- [Slack trust and compliance](#)
- [Who is the Customer?](#) (<https://slack.com/help/articles/14632193430291>)
- [Processing instructions](#) (<https://slack.com/help/articles/15952736574227>)
- [Downgrade for non-payment](#) (<https://slack.com/help/articles/14741243488659>)
- [Privacy principles: search, learning and intelligence](#)

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