controlled queueing model

state space

2 classes

$$S = \{\{x\}, x \in \mathbb{N}, \sum_{c=1}^{2} x_c \leq B \in \mathbb{N} \}$$

of austomers

maximum buffer size

of class i iz1.2

arrival rate 2: E(0,00)

service rate Mi E (0,00)

control u ∈ U = {1,23

- 1. running cost : (ala). x . (cost.
- 2. serving cost : Cu, u ∈ U
- 3. punishment : C: | x, + xz = B

 Penalty

 discounting rate : P>0 (infinite horizon)

 $V(x) = inf E_{x} \int_{0}^{\pi} dt e^{-\rho t} \left(a \cdot X(t) + C_{U(t)} \right)$

$$+\sum_{i=1}^{2}\sum_{j=1}^{\infty}e^{-pt_{i}^{i}}$$

time that j-th castomer of class i was lost

r(x/u)

 $r(x|u) = \sum_{y} r(x_i y |u)$

$$\Gamma(|x|, x+e_{-1}|1) = \mu_1, r(x, x+e_{-2}|2) = \mu_2$$

$$y = \{x + e_{k}\}, \quad k = \pm 1, \pm 2$$

$$\widetilde{c}(x, u) \qquad \widetilde{\alpha}(x, u) = 1$$

$$V(x) = \inf \left\{ \frac{C(x, u)}{\rho + r(x|u)} + \frac{r(x|u)}{\rho + r(x|u)} \right\}$$

discretization () E + (Ming &) To = (IT M) N

$$V_n(x) = \inf_{\pi} E_x^{\pi} \left[\sum_{\ell=0}^{n-1} \widetilde{\alpha}(x, u) \widetilde{c}(x, u) \right]$$

iterative solution

$$V_{n+1}(x) = \widetilde{C}(x, u) + \widetilde{\alpha}(x, u) \sum_{y} p(x, y|u) V_n(y)$$

iteration in value space

Vo(x)=0

 $V_{n+1}(x) = \inf_{u \in U} \left[\widehat{C}(x,u) + \widehat{\alpha}(x,u) \sum_{y \in S} p(x,y|u) V_n(y) \right]$ $g(x) = \underset{u \in U}{\operatorname{arg}} \min_{u \in U} \left[\widehat{C}(x,u) + \widehat{\alpha}(x,u) \sum_{y \in S} p(x,y|u) V_n(y) \right]$

iteraction in policy space

 $\Pi_6 = \{ g_0(x) = 1 \}$

 $W(x, \pi_0) = \widetilde{C}(x, g_0(x)) + \widetilde{\alpha}(x, g_0(x))$

yes p(x,y1go(x)) W(y, To)

 $W(x, \pi_n) = \widetilde{c}(x, g_n(x)) + \widetilde{c}(x, g_n(x))$

 $x \sum_{y \in S} p(x, y | g_n(x)) W(y, \pi_n)$

 $g_{m_1}(x) = \underset{u \in U}{\operatorname{argmin}} \{ \tilde{c}(x,u) + \tilde{\alpha}(x,u) \}$ $\times \sum_{y \in S} p(x,y|u) W(y,\Pi_n) \}$