



Contact

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Tech Stack

- Git
- Python
- JavaScript
- Java
- HTML
- CSS
- Node.js
- Bash
- SQL
- Markdown
- C#
- .NET
- Python

Charlie Macnamara

Technical Writer

I am a highly motivated individual with a track record of producing engaging and organised technical content, and I am eager to adapt to new challenges and thrive in a fast-paced work environment. I am committed to providing high-quality technical content that is understandable to both experts and non-experts, and I am eager to continue contributing to dynamic teams and projects in the tech industry.

Experience

2022 - 2023

EVORA Global

Technical Writer

As Evora Global's software team's sole Technical Writer I was responsible for developing internal documentation such as developer guides, API documentation, and high-level product documents. I was expected to be a quick learner with a slew of industry-specific documentation requests, particularly when it came to creating learning materials.

2021 - Present

Self-employed

Contract Technical Writer

Engaged in a series of freelance gigs to expand my skill set, portfolio and meet financial goals. Collaborated with various clients to deliver high-quality technical content.

List of clients worked with:

- Theta Labs
- ConfigCat
- Wisej.NET
- HoneyBadger/HookRelay
- CodeScene

2019 - 2022

Transloadit

Technical Writer & Support Engineer

Initially hired to create technical content, I was promoted to Support Engineer in April 2022, where I assisted users with integrating the Transloadit API, diagnosing and reporting bugs, responding to inquiries, and collaborating with enterprise-level users to create custom plans. Later on, I was tasked with reviewing and iterating on posts written by new team members, providing feedback, and writing advice. In addition, I was promoted to Support Engineer Team Leader, with duties that included advising and assisting other support engineers as needed and leading regularly scheduled team calls.

Reference

Matt Matthias

Technical Director, EVORA Global

Email: mmatthias@evoraglobal.com

Tim Koschuetzki

Co-Founder, Transloadit

Email: tim@transloadit.com