Charlie Nguyen

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SOFTWARE ENGINEERING SKILLS

Express JS Angular Node JS JavaScript C# **Entity Framework** SQL .Net Python Django SalesForce CMD **ERP** API HTML CSS

EXPERIENCE

Coding Dojo

Bellevue, WA April 2018 – Present

Software Developer Trainee

Completed Three Full Stack applications (MEAN, .Net, Python)

- Login Registration project in Python and .Net
- Restaurant application in MEAN

CATERPILLER INC

San Diego, CA

Business Data Analyst

November 2015 – April 2018

- Identified deficiencies in ERP systems, highlighting risks and issues that could impact project delivery
- Conducted UAT testing to investigate system dependency failures, analyzed expected application behaviors, and prioritized software enhancements to deliver outstanding customer experiences
- Identified key needs in data improvement projects by conducting Voice of the Customer forums
- Partnered with IT and the process owners to be the primary source for business units regarding systems master data issues, processes, and data accuracy within CAT Global Enabling Systems

CMR San Diego, CA

Data Analyst

January 2014 – November 2015

- Compiled data through variety of sources to help improve existing and establish new client accounts
- Saved company \$300,000 through market research and data analysis by retaining clients account
 Increase clients revenue by twenty seven percent through identifying sales performance
- Managed data in SQL server environments through the use of Query and other commands to help determine performance drivers
- Ensured partner data quality and integrity automated SQL scripts
- Generated daily sales revenue reports for Director of Professional Services

Verve San Diego, CA

Financial Data Analyst

January 2013 – December 2013

- Compiled data through various database sources including Google Double Click and Apple iAds to compare discrepancies within internal and external reporting
- Conducted Market research on potential clients to improve \$8,500,000 project
- Aggregated data and generate sales revenue reports for the President, SVP Technology, VP Analyst to
 ensure that the project does not go over the clients budget
- Communicated with senior management and partners to determine how to drive performance by preparing financial and data summary reports with solid recommendations and variance analysis

Media Guide Internet Database

Beverly Hills, CA

Account Analyst

September 2010 – January 2013

- Found and developed client leads using internal CRM
- Retained \$350,000 through research analysis to improve clients account
- Assisted Senior Account Managers in developing research proposals and undertaking account analysis
- Communicated with senior management and partners to determine how to drive performance by preparing financial and data summary reports with solid recommendations and variance analysis

EDUCATION

University of California Riverside B. A. Business Economics

Riverside, CA