|  | Most deprived (N=228) | Second (N=207) | Third (N=216) | Fourth (N=168) | Least deprived (N=74) | Total (N=893) |
| --- | --- | --- | --- | --- | --- | --- |
| **Positive Satisfaction Score** |  |  |  |  |  |  |
| Mean (SD) | 65.9 (14.4) | 65.8 (15.6) | 72.1 (16.3) | 74.0 (16.1) | 73.9 (13.1) | 69.6 (15.8) |
| Median [Min, Max] | 67.5 [13.0, 98.9] | 66.3 [14.6, 100] | 74.3 [20.5, 100] | 76.9 [21.0, 100] | 73.0 [28.5, 98.5] | 71.0 [13.0, 100] |
| **Positive Access Score** |  |  |  |  |  |  |
| Mean (SD) | 84.8 (10.1) | 85.1 (9.74) | 87.3 (10.2) | 86.6 (9.98) | 86.2 (8.76) | 85.9 (9.97) |
| Median [Min, Max] | 87.6 [40.7, 100] | 87.3 [44.0, 100] | 90.2 [47.9, 100] | 88.0 [52.3, 100] | 87.5 [62.1, 100] | 88.1 [40.7, 100] |
| **Positive Communication Score** |  |  |  |  |  |  |
| Mean (SD) | 84.8 (7.46) | 85.6 (7.18) | 87.9 (7.26) | 89.1 (7.48) | 89.5 (5.70) | 86.9 (7.43) |
| Median [Min, Max] | 85.4 [53.2, 100] | 86.8 [63.3, 100] | 89.0 [59.9, 99.3] | 90.5 [56.1, 100] | 90.1 [73.3, 98.2] | 87.9 [53.2, 100] |
| **Age Distribution: % Working Age** |  |  |  |  |  |  |
| Mean (SD) | 67.8 (4.63) | 64.7 (4.91) | 64.6 (6.87) | 64.7 (6.31) | 65.2 (6.01) | 65.5 (5.89) |
| Median [Min, Max] | 67.3 [55.7, 89.0] | 64.6 [53.5, 85.7] | 63.4 [46.6, 90.0] | 63.5 [51.4, 92.6] | 63.5 [57.1, 85.3] | 64.8 [46.6, 92.6] |
| **Employment Status: % Unemployed** |  |  |  |  |  |  |
| Mean (SD) | 21.2 (5.46) | 12.4 (2.90) | 7.80 (2.25) | 4.73 (1.69) | 2.57 (1.03) | 11.3 (7.37) |
| Median [Min, Max] | 20.0 [11.0, 37.0] | 12.0 [6.00, 24.0] | 8.00 [2.00, 15.0] | 4.00 [2.00, 10.0] | 2.50 [1.00, 5.00] | 9.00 [1.00, 37.0] |
| **Ethnic Distribution: % Minority** |  |  |  |  |  |  |
| Mean (SD) | 9.29 (9.38) | 6.14 (7.82) | 6.66 (7.16) | 6.78 (7.10) | 8.85 (7.65) | 7.41 (8.05) |
| Median [Min, Max] | 6.77 [0.140, 58.1] | 3.42 [0.380, 66.4] | 3.91 [0.760, 39.8] | 3.99 [0.510, 32.7] | 5.63 [1.04, 35.4] | 4.27 [0.140, 66.4] |
| **Gender Distribution: % Female** |  |  |  |  |  |  |
| Mean (SD) | 49.6 (2.70) | 50.3 (1.64) | 50.3 (1.37) | 50.4 (1.68) | 50.8 (1.47) | 50.2 (1.94) |
| Median [Min, Max] | 50.2 [33.8, 55.4] | 50.5 [40.3, 55.8] | 50.4 [45.3, 55.3] | 50.6 [40.5, 59.0] | 51.0 [41.9, 53.3] | 50.5 [33.8, 59.0] |
| **Urban/Rural Location: % Urban** |  |  |  |  |  |  |
| Rural | 14 (6.1%) | 39 (18.8%) | 85 (39.4%) | 68 (40.5%) | 18 (24.3%) | 224 (25.1%) |
| Urban | 214 (93.9%) | 168 (81.2%) | 131 (60.6%) | 100 (59.5%) | 56 (75.7%) | 669 (74.9%) |