

**Table 1** Number of requests conforming to guidelines for each practice in the intervention and control groups

Practices	Intervention group			Control group		
	No of requests		% Conforming	No of requests		% Conforming
	Total	Conforming		Total	Conforming	
1	20	20	100	7	7	100
2	7	7	100	37	33	89
3	16	15	94	38	32	84
4	31	28	90	28	23	82
5	20	18	90	20	16	80
6	24	21	88	19	15	79
7	7	6	86	9	7	78
8	6	5	83	25	19	76
9	30	25	83	120	90	75
10	66	53	80	88	64	73
11	5	4	80	22	15	68
12	43	33	77	76	52	68
13	43	32	74	21	14	67
14	23	16	70	126	83	66
15	64	44	69	22	14	64
16	6	4	67	34	21	62
17	18	10	56	10	4	40
Total	429	341		702	509	
Mean (SD)			81.6 (11.9)	73.6 (13.1)		