E-commerce

MOST WANTED

How do you create the perfect product?

Charlotte Stiller





STRUCTURE

The perfect product

LEVERAGING 3RD PARTY PRODUCT REVIEWS TO CREATE MOST POPULAR PRODUCTS



01 02 03 04 05

WHAT IS THE **PROJECT** ABOUT -A QUICK INTRODUCTION

HOW I COLLECTED THE DATA -SCRAPING A 3RD PARTY **WEBSITE**

WHAT INSIGHTS DID I GET -**BEHIND THE SCENES WITH TABLEAU**

MEET THE PERFECT PRODUCT FOR YOUR E-**COMMERCE SHOP** **NEXT STEPS**

BEAUTY E-COMMERCE



The goal of this project was to create a new best-selling beauty product for one of the leading e-commerce companies in the beauty market. To find out which attributes drive popularity in a beauty product, I scraped and analyzed attributes and ratings of 50.000 products.

I extracted the data from the online shop of a company that sells beauty and personal care products, with its core markets beeing Germany and France.

During last Christmas season they yielded total sales of 1.2 billion € (a 74% year over year growth). This market is exploding right now and there is plenty of room for the development of new products.

REVIEW TIME REVIEW TIME REVIEW TIME

RATINGS 1-5



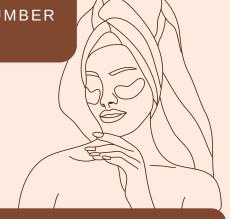
Beauty Products ★★★★★



Stay tuned!

ITEM NUMBER, BRAND, PRODUCT, SIZE, PRICE, CATEGORY, TYPE, SCOPE, AGE, URL, RATING, NUMBER OF RATING

CHARACTERISITCS: REGENERATING,
NOURISHING, MOISTURIZING, CLEANSING,
PROTECTIVE, ANTI-AGING, FIRMING, CALMING,
FIRMING, LONG-LASTING, REVITALIZING, ANTIPOLLUTION, REPAIRING



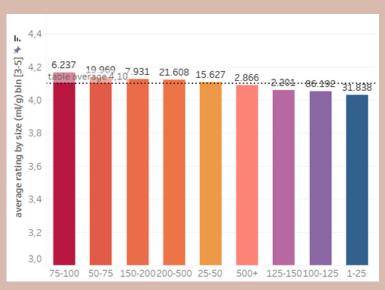
EFFECTS: GLOSS-IMPARTING, SHAPING, LENGTHENING, SMOOTHING, COLOR-RETAINING, LIGHTENING, THICKENING,

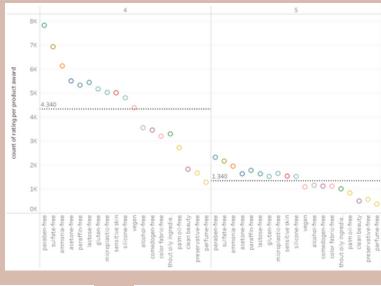
PARABEN-FREE, SULFATE-FREE, AMMONIA-FREE, ACETONE-FREE, LACTOSE-FREE, GLUTEN-FREE, PARAFFIN-FREE, SUITABLE FOR SENSITIVE SKIN, MICROPLASTIC-FREE, SILICONE-FREE, VEGAN, COMEDOGEN-FREE, PALM OIL-FREE, DYE-FREE, CLEAN BEAUTY, WITHOUT OILY INGREDIENTS, ALCOHOL-FREE, PERFUME-FREE, PRESERVATIVE-FREE

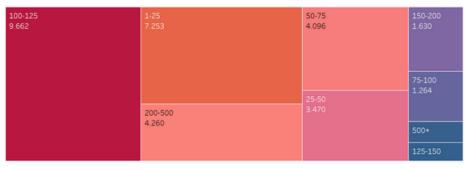
TOUCOAR SORA

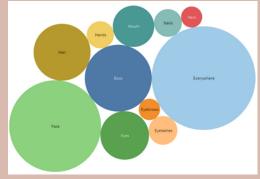
BEHIND THE SCENES

SO, WHICH ATTRIBUTES MAKE A PRODUCT POPULAR?









category: body

moisturizing & nourishing type: bath additional

70 - 80 €

THE PERFECT PRODUCT:

A LUXURY BATH OIL

seope: hands

free from paraben, paraffin, lactose, microplastic, gluten smoothing & glossimparting

75 - 100 g

NEXT STEPS

- Continue fine tuning the model which is used to predict ratings based on product attributes
- Explore reviews and ratings from other sources to gain additional vantage points
- Add an algorithm for image processing to learn about the influence of appearance on the rating
- Make the service compatible to others shops
- Build a user-friendly, web based interface, that allows other companies to use the observations to improve their sales



