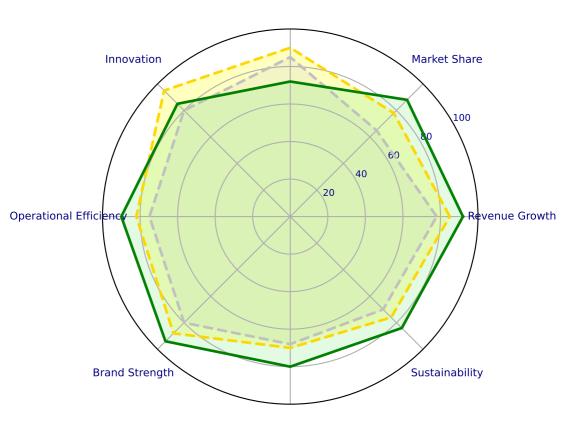


Customer Satisfaction



Employee Satisfaction