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Subject Matter Expertise

- > Windows server
- > Windows 10
- > Linux OS
- > Cisco Switch CLI/GUI
- > Cisco Router CLI/GUI
- > Web development HTML, CSS, JS, PHP

Education

Southern Crescent Technical College

Network Specialist: Associates Degree

Graduated: December 2021

Summa Cum Laude

West Georgia University

Computer Information Systems
12 Credit Hours

Certificates

- > Security Pro TestOut
- > Network Pro TestOut

Chase Corbin.

Experience

IT SUPPORT SPECIALIST | SOUTHERN CRESCENT

January 2022 – Present

- > Configuring BIOS/UEFI for security and PXE boot.
- > Image up to 48 computers simultaneously using WDS.
- > Work extensively with WSUS, SCCM, Prey Project, ADUC, GoverLan, WDS, TransWiz.
- > Successfully resolve issues using remote management software.
- > Comfortably use windows Command Prompt/PowerShell to resolve network conflicts.
- > Successfully patch in new network cabling and endpoint devices.

TUTOR | SOUTHERN CRESCENT

March 2020 - December 2021

- > Successfully taught students foundational programming languages such as HTML, CSS, JS, and PHP/SQL.
- > Regularly reached out to students via email/phone to re-schedule appointments and adjusted schedule accordingly.
- > Maintained an excellent attendance and attitude.
- > Taught math concepts such as statistics, Geometry, Algebra.
- > Taught future nursing majors in preparation for PSB/TEAS Tests.

INTERN | IRON COMET

Associates Degree Program June 2021 – August 2021

- > Configured PFSense Firewall software and hardware.
- > Diagnosed and resolved common network problems.
- > Assembled and configured Windows 10 machines for clients.