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CHASE OSTIEN

JUNIOR SOFTWARE DEVELOPER

PROFESSIONAL SUMMARY

I am a Facilities Lead with 2 years of experience in overseeing in-person operations, building maintenance, security, and project management. I recently completed a Full Stack Software Development Bootcamp through UT Austin, gaining proficiency in HTML, CSS, JavaScript, jQuery, Express.js, React.js, MongoDB/Mongoose, Node.js, MySQL/Sequelize, GraphQL and Git.

LINKS

[LinkedIn](#)
[GitHub](#)
[Portfolio](#)

SKILLS

Facilities Management
Project Management
Operations Management
Office Administration
Workplace Culture
Vendor Management
React.js
Node.js
JavaScript
Express.js
MongoDB/Mongoose
MySQL/Sequelize
GraphQL
Git

EMPLOYMENT HISTORY

NOV, 2022 - PRESENT

Facilities Lead, Self Financial, Inc, Austin, Texas

- Overseeing in-person operations, building maintenance, security, and project management.
- Managing projects related to office renovations, moves, and real estate transactions.
- Collaborate with cross-functional teams to develop and execute strategies to optimize facilities operations and improve overall efficiency.

NOV, 2021 - NOV, 2022

Operations Coordinator, Self Financial, Inc, Austin, Texas

- Overseeing office and building operations, people operations, and employee perks.
- Managing vendors, front desk staff, and general office administration.
- Assisting in implementing employee programs to improve workplace culture.

JAN, 2021 - OCT, 2021

Customer Success Specialist, Self Financial, Inc, Austin, Texas

- Resolving customer account challenges through email, phone, and chat.
- Educating customers on Self's products and mission.
- Develop and implement customer success strategies to drive customer satisfaction and retention rates in the financial services industry.

EDUCATION

AUG, 2015 - DEC, 2020

Bachelor's Degree in Biology, Texas State University, San Marcos, Texas

Minor in Biochemistry.

Facility Management Professional (FMP), IFMA

International Facility Management Association (IFMA)
Obtained the IFMA's Facility Management Professional certification

JUN, 2023 - NOV, 2023

Full Stack Software Development Bootcamp, The University of Texas At Austin - CPE, Austin, Texas

Full Stack Software Development
Completion Date: November 29th, 2023.