



CHASE RAPP

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Summary

Dynamic Chiropractor with a proven track record at Family Chiropractic Works, skilled in patient assessment and chiropractic adjustments. Recognized for enhancing patient care through effective communication and evidence-based practices. Committed to continuous improvement and education, fostering a positive environment that elevates patient satisfaction and outcomes.

Skills

- Problem solving
- Time management
- Attention to detail
- Effective communication
- Chiropractic adjustments
- X-ray analysis
- Patient assessment
- Patient education
- Customer service
- Diversified technique
- Thompson drop-table technique
- Evidence-based practice
- Injury prevention education
- Clinical decision making
- Diagnostics skills
- Joint mobilization
- Manual therapy

Experience

Family Chiropractic Works | Ocoee, FL
Chiropractor
12/2016 - 12/2024

- Assessed issues with neuromusculoskeletal systems and performed adjustments to help resolve disorders.
- Coordinated referrals to other healthcare providers when needed for further evaluation or specialized care.
- Attended seminars or conferences related to chiropractic medicine in order to stay abreast of new developments in the field.
- Maintained detailed records of patient history, diagnosis, treatments performed, progress notes, and recommendations for future care.
- Obtained and recorded patients' medical histories and treatment progress for optimal treatment planning.
- Educated patients on quality of life benefits through routine chiropractic care.
- Analyzed x-rays to locate source of patient difficulties and rule out fractures or diseases.
- Provided constructive feedback to enhance staff competencies and care quality.
- Performed administrative duties including filing paperwork, preparing reports for insurance companies, updating patient records electronically.

Lowes | Winter Garden, FL
Customer Service Associate
10/2008 - 11/2012

- Demonstrated active listening skills when responding to customer questions and complaints.
- Assisted customers with price checks, lifting heavy items and addressing other inquiries.
- Presented existing and prospective customers with valuable service or

product information to aid in decision-making.

- Provided outstanding service to new and long-standing customers by attending closely to concerns and developing solutions.
- Greeted customers and identified their needs.
- Managed multiple tasks simultaneously while maintaining accuracy and attention to detail.
- Escalated unresolved customer issues to the appropriate department or manager for resolution.

Sam's Club | Ocoee, FL

Retail Customer Service Associate

05/2004 - 02/2008

- Greeted customers in a friendly and professional manner.
- Promoted high customer satisfaction by resolving problems with knowledgeable and friendly service.
- Maintained knowledge of products and services offered and replenished products on sales floor.
- Assisted with training new employees on retail processes and procedures.
- Assisted customers with price checks, lifting heavy items and addressing other inquiries.
- Followed company leadership and policies in resolving customer complaints with clarity and positivity.
- Increased customer satisfaction ratings by effectively answering questions, suggesting effective solutions, and resolving issues quickly.

Education and Training

Life University | Marietta Georgia

Doctor of Chiropractic Medicine in Chiropractic Medicine

12/2016

- Graduated magna cum laude
- 2012-2016 - Honor Roll

University of Central Florida | Orlando, FL

Bachelor of Science in Premed Biology

05/2012

Valencia Community College | Orlando, FL

Associate of Science in Premed Biology

05/2009

- 2007-2009 - Dean's List
- 3.75-4.0 GPA

Languages

Spanish:



Elementary

Activities and Honors

- Exercise/Weight Lifting
- Trying new foods/restaurants
- Experiencing new places/ Travel
- Video Games

Certifications

- Doctor of Chiropractic Medicine

References

References available upon request.