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University of New Haven

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STUDENT LIFE / COUNSELING & PSYCHOLOGICAL SERVICES

Information for Parents

The University of New Haven Counseling and Psychological Services (CAPS) office offers i

If a parent is concerned about their students' mental well-being, they have several option

Privacy Rights

Counseling and Psychological Services abides by the Family Educational Rights and Privac

Family Educational Rights and Privacy Act (FERPA)

FERPA at the University of New Haven

Health Insurance Portability and Accountability Act (HIPPA)

Additional Resources

Jed Foundation: Tools and advice to help parents talk to their children about emotional is

Transition Year: An online resource center that helps students and their families focus on

CONTACT US

Counseling and Psychological Services

Charger Plaza, Bldg. B, Ste. 111

Call: (203) 932-7333

Fax: (203) 931-6082

Email: Paige Bartels, Director: PBartels@newhaven.edu

SEMESTER HOURS:

Monday-Friday, 8:30 a.m.-4:30 p.m.

RESOURCES FOR CURRENT STUDENTS

[CAPS on myCharger](#)

EMERGENCIES

Sometimes situations arise that are considered crises or emergencies. The following departments can help:

Counseling Center: (203) 932-7333

Dean of Students: (203) 932-7432

Health Services: (203) 932-7079

Residential Life: (203) 932-7076

University Police: (203) 932-7070

Here is a first-person look at what you can expect for your first appointment with the Counseling Center:

HELPFUL LINKS

[Counseling & Psychological Services](#)

[Meet Our Team](#)

[Information for Parents](#)

[Appointments and Confidentiality](#)

[Frequently Asked Questions](#)

[CAPS on myCharger \(current students\)](#)

ALSO OF INTEREST:

[Counseling & Psychological Services -...Frequently Asked Questions About Counseling &...](#)

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