Skip to main content University of New Haven MAIN **SEARCH VISIT SECTION MENU** DEPARTMENTS AND OFFICES / BURSAR'S OFFICE Frequently Asked Questions - Bursar's Office BILLING STATEMENTS How can I view my bill? What is a tuition differential fee? Why am I being charged a lab fee if I'm not taking a lab? What happens if I do not pay my bill by the due date? How can my parent or guardian have access to my bill? What is FERPA? CREDIT AND DEBIT SERVICE FEE IN EPAY How can I view my bill? Who is assessing and collecting this fee? How can I avoid paying the fee? Is the service fee refundable or can it be waived?

Do other Universities charge a service fee for credit and debit card payments?

How do I make a credit card payment if that remains my preferred payment method?

HEALTH INSURANCE

Why am I being charged for health insurance?

What if I missed the health insurance waiver deadline?

REFUNDS

The loan amount I took out to cover my balance was more than what I owed. How and wh

What is the quickest way to receive my refund?

CONTACT THE BURSAR'S OFFICE

300 Boston Post Road

West Haven, CT 06516

Bergami Hall

Phone: (203) 932-7217

Fax: (203) 931-6086

Email: bursar@newhaven.edu

Hours:

Mon. - Fri.: 8:30 a.m. - 4:30 p.m.

HELPFUL LINKS

Schedule of Tuition and Fees

Payment Options

ePay: Online Billing & Payment System

Student Health Insurance

Tuition Discounts for Corporations, Public Safety, and Other Entities

Frequently Asked Questions

Federal Relief Program Student Funding (CARES and HEERF II)

UNIVERSITY OF NEW HAVEN

300 BOSTON POST ROAD WEST HAVEN, CT 06516 (203) 932-7000 (800) 342-5864 Admissions News and Media **Campus Locations and Maps Public Safety** Library **Employment** Give Faculty & Staff Directory **Emergency Notifications** Strategic Plan Information Technology Support myCharger Alumni Email Facebook Instagram **Twitter** YouTube LinkedIn Send Us Feedback Online Privacy Statement Online Accessibility Equal Opportunity and Wrongful Conduct Reporting