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BILLING

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What is ePay?

How can my parent/family member have access to my bill?

Where can I mail my check?

What is the General Student Fee?

Why am I being charged a lab fee if I'm not taking a lab?

What is a tuition differential fee?

FINANCIAL AID

Why is my financial aid not showing on my bill?

What is the difference between a subsidized loan and an unsubsidized loan?

What loan options are available?

Why is my Federal loan amount less than what I accepted on my financial aid award?

How does my parent apply for a Federal Parent Plus Loan (PLUS)?

What happens if my parent is not approved for the PLUS loan?

What should I do if I am expecting an outside scholarship?

STUDENT HEALTH INSURANCE

Why am I being charged for health insurance?

How do I waive the University sponsored health insurance?

What if I missed the health insurance waiver deadline?

CONTACT THE ONE STOP

Bergami Hall

Phone: (203) 932-7217

Email: bursar@newhaven.edu

Hours:

Mon. - Fri.: 8:30 a.m. - 4:30 p.m.

Frequently Asked Questions

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