#### General Information

#### Inform About Lack Of Information About Center Hours

Informs the user that the chatbot cannot provide information about...

#### Provide Business Information

Provides information about the veterinary center, including operati...

#### Outputs

Business Hours: The business is open every weekday from 9am to...
Information Provided: Information on weekday and weekend opening hour...

# **Provide Veterinary Visit Fees**

Provides an approximate range for veterinary visit fees.

#### <u>Outpu</u>

Visit Fee Range: Approximately \$50 to \$60

# Provide Accepted Animal Types And Inquiry Advice

States the types of animals the veterinary center specializes in an...

#### Outputs

Accepted Animal Types: We specialize in dogs, cats, and birds.

Other Animals Inquiry Advice: For other animals, please inquire beforehand.

# Confirm Cat Treatment

Confirms that the veterinary center treats cats.

# Confirm Grooming Services

Confirms that the veterinary center offers grooming services.

# Chatbot Meta

#### Request Rephrase

Indicates that the chatbot did not understand the user's input and...

#### Greet User And Offer Assistance

Greets the user and offers assistance, potentially indicating the c...

### Request Reschedule Appointment Details

[Appointment Rescheduling]

Prompts the user to provide the new date, time, and service details...

<u>Parameters</u>

Liet Available Services

Date: The new date of the appointment.

Time: The new time of the appointment.

Service: The type of service needed.

# Schedule Appointment And Provide Confirmation [Appointment Scheduling]

Schedules the appointment based on the provided details and confirm...

#### Outputs ofice the

Appointment Confirmation: Confirmation that the appointment has been sche...

# Confirm Appointment Details [Appointment Scheduling]

Confirms the scheduled or rescheduled appointment details with the...

#### Outputs

Appointment Details: Confirmed date, time, and service for the appoi...

Prompt For Appointment Type

Request Appointment Datetime