Appointment Scheduling

Schedule Vaccination Appointment

Handles user requests to schedule new or reschedule existing vaccin...

Outputs

Appointment Details: Date, time, and service details for the schedul...

Information Limitation

Inform Vaccine Type Unavailable

Informs the user that the chatbot does not have information about t...

Language Support

Request Language Switch

Requests the user to switch to English or Spanish for assistance.

Service Information

Decline Boarding Services

Informs the user that the veterinary center does not offer boarding...

List Veterinary Services

Lists the services offered by the veterinary center.

<u>Outputs</u>

Available Services: A list of available services including physical...

Appointment Management Limitation

Inform Inability To Modify Appointments

Informs the user that the chatbot cannot access or modify existing...

Error Handling

Request User Rephrase

Informs the user that the previous input was not understood and req...

Chatbot Meta

Provide Greeting And Assistance Offer

Greets the user, identifies the chatbot, and offers assistance.