



# RAJAPAKSE C.S

## PROFESSIONAL SUMMARY

I have almost 1.5 years of experience in customer support and testing application using a wide range of programming languages and tools. I aspire to contribute with a collaborative team of talented individuals in challenging work environment to fulfill the client's needs.

## PROFESSIONAL EXPERIENCE

### SOFTWARE QA ENGINEER (Customer Service) 04 / 2017 – Present IT SUPPORT ME Gomel, Belarus

- Addressed quality status and product defect concerns.
- Provided software support in a Linux and Windows environments.
- Enforced test development standards in coordination with senior management.
- Monitor tickets submitted to software engineers to ensure timely resolution of customer's issues.
- Test and analyze software enhancements to make sure that it meets the customer needs.

### SOFTWARE QA MANUAL AND AUTOMATION ENGINEER (as a freelancer) 11 / 2017 – 04 / 2018 INIZIO.INC California, USA

- Tested mobile applications written based on Node.js and React.js.
- Experience in Manual and Automation Test (IOS apps and Android apps).
- Verified all aspects of Software Development Lifecycle (SDL) maintenance.
- Regression testing after the fixing bugs and verified that the fixes didn't create problems elsewhere.
- Smoke testing on critical or basic feature of an application.

### SYSTEM ADMINISTRATOR AND PROGRAM PRESENTER LAK VIEW BROADCASTING COMPANY PVT. LTD 01 / 2011 – 05 / 2012 Colombo, Sri Lanka

- Update songs and programs in database.
- Update website details and bug fixing.
- Performed regular backups and restored information if necessary.
- Solved problems connected to the network and the systems.
- Educated company employees about computer security.
- Monitored the storage capabilities of the system.



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## ACADEMIC QUALIFICATIONS

- **GOMEL STATE TECHNICAL UNIVERSITY NAMED AFTER SUKHOI.**  
2012 – 2017  
**Gomel, Belarus**  
10 months Russian Language Course  
Bachelor Degree in Information Technology (in Russian medium)
- **NATIONAL INSTITUTE OF BUSINESS MANAGEMENT.**  
2010 – 2011  
**Colombo, Sri Lanka**  
Diploma in Information Technology Systems (in English medium)
- **NALANDA COLLEGE.**  
2007 – 2009  
**Colombo, Sri Lanka**  

Mathematics	Pass
English	Pass
Science and Technology	Pass
Business Studies	Pass
Geography	Pass
Physical Education	Pass

## KNOWLEDGE OF PROGRAMMING LANGUAGES:

HTML Bootstrap Framework, CSS, MySQL, Detox.  
And basic knowledge of PHP, JavaScript.

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## PERSONAL SKILLS AND ENDORSEMENTS

- Sinhala – Native Language.
- English – Fluent C1.
- Russian – Intermediate.
- Hindi – Conversational.
- Ability work in Mac OS, Linux, Jira, Pivotal Tracker, Trello, Slack.
- Basic knowledge of Detox, Mocha, Appium, AngularJS, Xcode and PHP Storm.
- Basic knowledge of Grey Box Testing, Black Box Testing.
- Knowledge of testing in Agile/scrum methodology.
- Detecting bugs & classifying them based on severity, priority.
- Compatibility testing for an application in different Browser, Operating system and hardware.
- Usability testing whether application is user friendliness or not.
- Ability to work under pressure and flexible to overtime requests.
- Work well as a member of a team & in isolation.
- Open to different ideas, working practice and culture.
- Good communicator at all levels.

## **EXTRA SKILLS**

- Network and remote support (LogMeIn, TeamViewer)
- Replacing computer parts
- Troubleshooting
- Identify Software & Hardware Faults
- Prioritising in a fast moving environment
- Strong system and IT experience

## **ADDITIONAL EDUCATION (COURSES, SEMINARS, INTERNSHIPS)**

- University practical – EPAM systems.
- Training – IBM Cognos.
- University practical – IBA group.
- Courses in English (IELTS) – T.R.F Number (10LK004437RAJC012A)
- Courses in Adobe Photoshop, Adobe Premiere, Adobe Illustrator.
- Courses in Computer Driving License.

21 - 06 - 2018

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Date