



## Frequently Asked Questions (FAQs)

### About this website

#### Accessibility

The Central Bank of Sri Lanka (CBSL) recognises the diversity of its audience, in terms of information needs and geographical location, and the disabilities or technical constraints which hinder their use of the Internet. The following information is provided to help you take full advantage of the services available on this website.

#### Alternative Means of Obtaining Documents

Please let us know if the information you seek is not accessible to you via this website, and we will do our best to meet your needs. Please submit to [<cbslgen@cbsl.lk>](mailto:cbslgen@cbsl.lk)

#### Browsers

This website is best viewed with Mozilla Firefox, Google Chrome, Microsoft Edge, Safari and Opera web browsers.

#### Printing

Most web pages on this website have a Print-friendly version that is ready for printing.

#### Viewing Microsoft Excel (XLS) Files

All Excel spreadsheets on this website can be downloaded free of charge. To view Excel spreadsheet files, you will need Microsoft Excel, or a similar software application installed on your device.

#### Viewing Portable Document Format (PDF) Files

All PDF files on this website can be downloaded free of charge. You will need Adobe Acrobat Reader installed on your computer.

#### How do I make sure that I am viewing the latest data?

Try clicking the Refresh or Reload button on your browser. When accessing the website, it is possible that the website version that you have loaded is not the current one. The browser might load the pages already stored on your web browser's cache or on your proxy server. If the latest data still isn't visible, try clearing the cache memory from your browser. The browser will no longer access any pre-existing files and is thus forced to load the current version. This is generally of no assistance if a proxy server has been 'setup' by your organization or the Internet Service Provider (ISP). If that is the case, contact your Information Technology (IT) department/system administrator and request assistance.

#### How to find information on this website

You may find information on this website using the below methods.

1. Use website navigation menu, website footer and side bars
2. Search for information using a search engine such as Google. This will list the CBSL website's pages related to your search.
3. Search for information using a website's search facility. This will list the pages related to your search.

## About

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[Contact Us](#)

[Right to Information](#)

[FAQ](#)

[Glossary](#)

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[Tender Notices](#)

[Careers](#)

[Privacy](#)

[Sitemap](#)

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[Public Debt Management](#)

[Department of Foreign Exchange](#)  
(<http://www.dfe.lk>)

[Center for Banking Studies](#)

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[Regional Offices of CBSL](#)

[LankaPay](#)

## Useful Sites

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[Ministry of Finance](#)  
(<http://www.treasury.gov.lk/>)

[Department of Census and Statistics](#)  
(<http://www.statistics.gov.lk/>)

[Institute of Bankers of Sri Lanka](#)  
(<http://www.ibsl.lk>)

[International Monetary Fund](#)  
(<http://www.imf.org>)

[Colombo Stock Exchange](#)  
(<http://www.cse.lk/>)

[Credit Information Bureau](#)  
(<http://www.crib.lk>)

[Sri Lanka Accounting and Auditing Standards Monitoring Board](#)  
(<http://slaasmb.gov.lk/>)

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