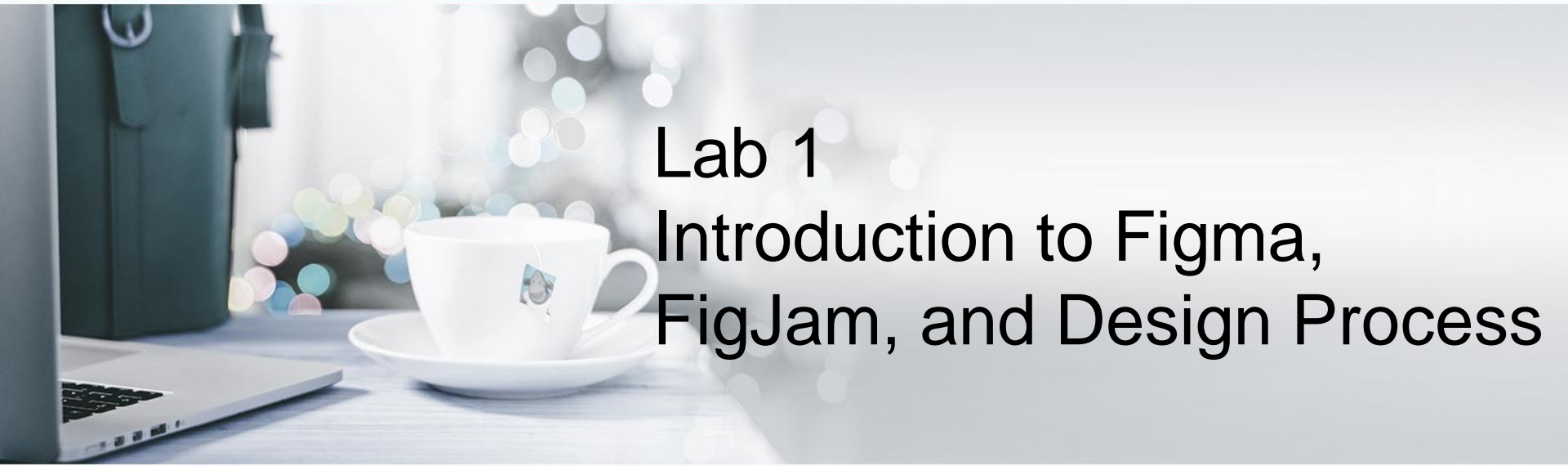




# User Experience Design

Ung Văn Giàu

**Email:** [giau.ung@eiu.edu.vn](mailto:giau.ung@eiu.edu.vn)



# Lab 1

## Introduction to Figma, FigJam, and Design Process

# Project Description

A client want to build an e-commerce website selling products such as perfume, cosmetic, lipstick, skin care products,...





# 1. Exploring Figma and FigJam

Figma is one of the most advanced design tools out there and is constantly updating and releasing new features and capabilities.

- Figma allows designers and other teammates to work simultaneously in real time.
- Figma brought together a whole suite of design tools to provide an all-in-one solution
- Figma is not only a design app but also a community and platform for sharing ideas and solutions



# 1. Exploring Figma and FigJam

- Two types of files that you can create in Figma: design files and FigJam files
- FigJam is basically a whiteboard that you can use with your team to brainstorm, build flows, organize your idea

# Assignment 1

- Go on [figma.com](https://figma.com) and create an account
- Exploring the welcome screen
- Create new projects (one Figma and one FigJam projects)
- Import / Export a project

## 2. Creating moodboards and personas in FigJam

- **Research phase** is very important for structuring a functional design solution.

After analyzing the brief and understanding your stakeholder's vision, you need to set up a **mission statement**. This is a short and affirmative description of the project's purpose that highlights the problem your product is going to solve.

E.g. Google: “Our mission is to organize the world's information and make it universally accessible and useful.”

## 2. Creating moodboards and personas in FigJam

- **Research phase** is very important for structuring a functional design solution.

**Competitive analysis** is important for many different reasons. When you deeply analyze the market, its participants, and how they present their product, you collect data on functionalities, design patterns, and conventions.

A study of competitors consists of exploring their products, taking screenshots, noting interesting solutions, and collecting your own notes and comments.



## 2. Creating moodboards and personas in FigJam

### Netflix

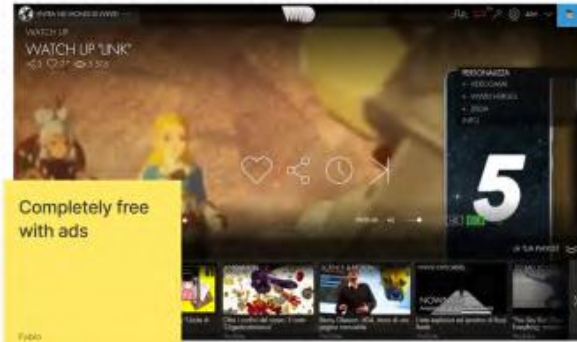


Great mobile app



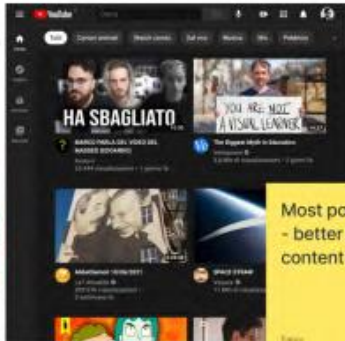
Best user flow

### VVVVID

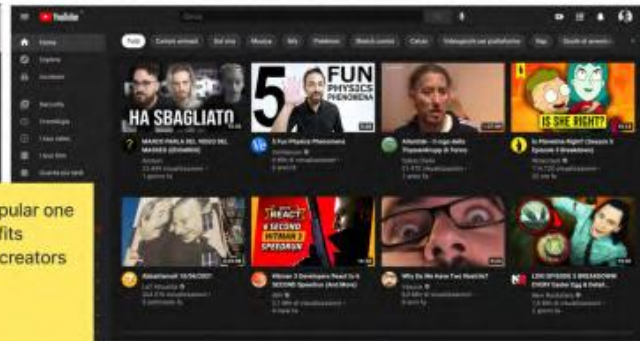


Completely free with ads

### YouTube



Most popular one - better fits content creators



### Prime Video



Genius function is great!

## 2. Creating moodboards and personas in FigJam

### ▪ Starting a moodboard

**Moodboard** is a digital space with everything that may be useful in the future.

It's important to know that after you've created a moodboard, you can fill it out day after day by collecting anything that is currently getting your attention



## 2. Creating moodboards and personas in FigJam

- **Creating user personas**

A user personas is a fictional description of a person who represents your typical user.

Once you have collected enough raw data to analyze, you can start creating a user persona. From now on, you will use it as a guideline for each subsequent phase of the project.

## 2. Creating moodboards and personas in FigJam

### ▪ **Creating user personas**

Usually, to create a user persona template, you should fill in the following blocks of information:

- ✓ Name
- ✓ Photo
- ✓ Demographics (age, gender, relationship status, occupation, and location)
- ✓ A short biography
- ✓ Habits

## 2. Creating moodboards and personas in FigJam

### ■ Creating user personas

#### Alyssa Gordon



I don't have much free time, but I love theater and documentaries

##### INFO

**Age:** 28

**Status:** Single

**Occupation:** Waiter

**Location:** San Francisco

She lives in a small apartment with Pongo, her dog. Works as a waiter for a famous restaurant but she wants to complete her studies to be a history teacher.

##### HABITS

- Works 8 hours per day
- Always reads a book before sleeping
- Wakes up early
- Travels twice per year

##### GOALS

- Finding new and interesting stories and documentaries
- Teaching history
- Visiting Louvre museum

##### FRUSTRATIONS

- Can't stand pop-ups
- Not having enough time for her studies
- Working during weekends

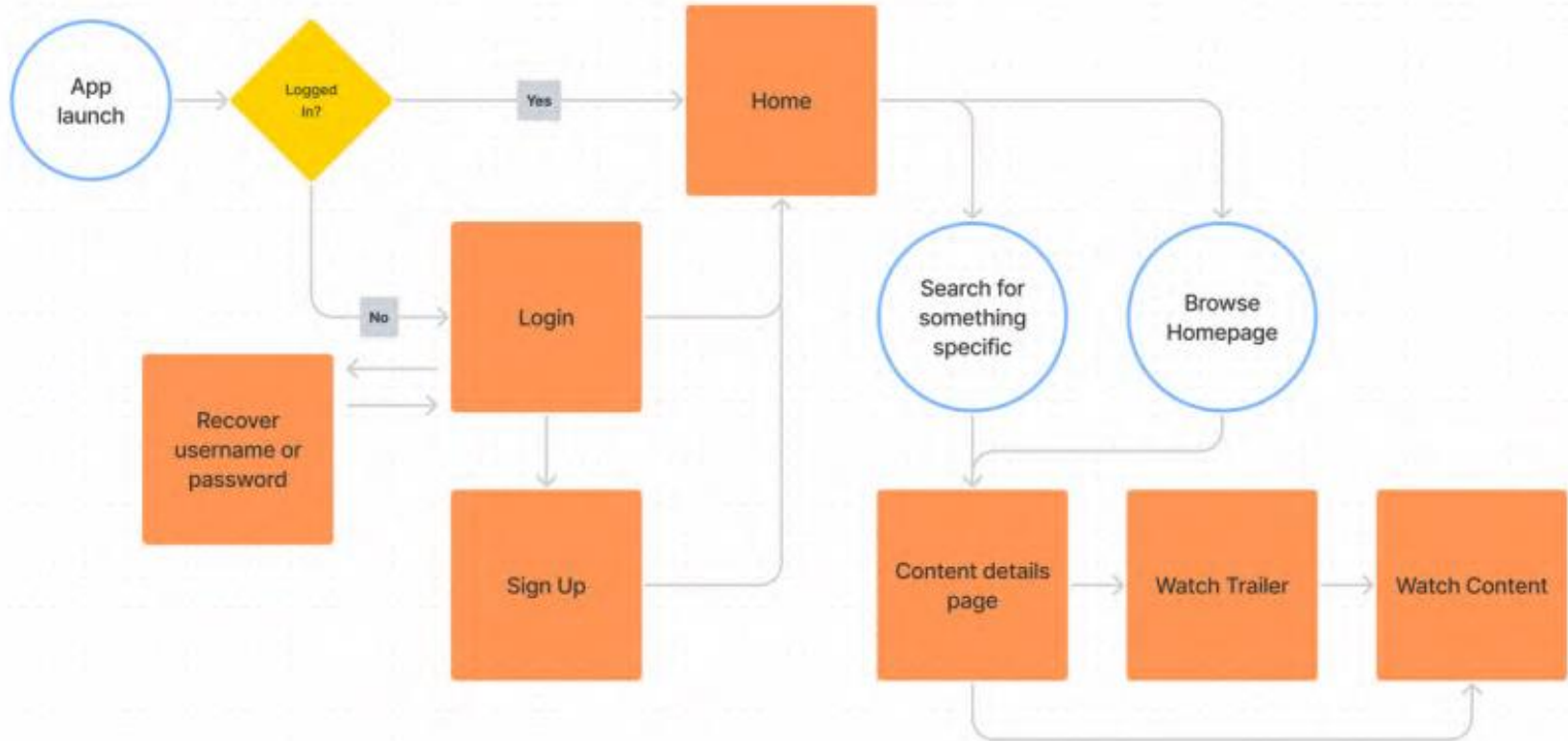
# Assignment 2

- Set a mission statement
- Create a FigJam board yourself by compiling the mobile, and desktop interfaces of the main competitors
- Create a personal moodboard in FigJam and start collecting everything inspirational

# 3. Building user flow in FigJam

- You already know the preferences and goals of your target audience, so the next step is to determine the typical path that a user will take when using the product.
- To build a navigation flow, you can use the classic flowchart.

### 3. Building user flow in FigJam





# Assignment 3

Build the user flow.

