

**STATE OF OHIO**  
**DEPARTMENT OF COMMERCE**  
**Division of Financial Institutions**  
**Consumer Finance**

|                             |   |  |
|-----------------------------|---|--|
| In the matter of:           | ) | Case No. 05-0177-LOD                       |
|                             | ) |  |
| <b>PAMELA S. METZO</b>      | ) | <b><u>DIVISION ORDER</u></b>               |
| 739 Forest Lane             | ) | Denial of Loan Officer Renewal Application |
| Taylor Mill, Kentucky 41015 | ) | &  |
|                             | ) | Notice of Appellate Rights                 |
|                             | ) |  |

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WHEREAS, the Ohio Department of Commerce, by and through the Superintendent of the Division of Financial Institutions ("Division"), is charged with the responsibility of administering and enforcing the Ohio Mortgage Broker Act, as amended by Ohio Senate Bill 76 and codified in Ohio Revised Code ("R.C.") Chapter 1322, the Division finds that this order is necessary and appropriate, in the interest of the public, and is consistent with the purposes of the Ohio Mortgage Broker Act; and

WHEREAS, the Division issued Pamela S. Metzo ("Respondent") a loan officer license on June 3, 2002;

WHEREAS, Respondent's loan officer license expired on April 30, 2005, Respondent filed an application to renew her loan officer license and the renewal application remains pending; and

WHEREAS, on December 21, 2005, the Division issued Respondent a Notice that informed her that the Division had conducted an investigation of Respondent and, as a result thereof, alleged that:

1. Respondent failed to comply with the R.C. 1322.052 by not completing at least six hours of continuing education during the 2004 calendar year.
2. As a result of Respondent's failure to meet the condition for renewal as outlined in R.C. 1322.041(B)(2), the Division, under the authority granted it in R.C. 1322.10(A)(1)(a) and in the Division's compliance with R.C. 1322.041(B)(2), refuses to renew Respondent's loan officer license.

WHEREAS, the Notice informed Respondent of the Division's intent to deny her 2005 loan officer license renewal application and of the opportunity for a hearing regarding the denial if requested within thirty days from the mailing of the Notice. The Notice further cautioned Respondent that "[i]f the Ohio Division of Financial Institutions d[id] not receive a written request for a hearing in its offices within thirty (30) days of the time of the mailing of th[e] Notice, the Superintendent w[ould] issue an order denying the application for renewal of Respondent's loan officer license[;]"

WHEREAS, service of the Notice on Respondent was perfected;

WHEREAS, Respondent failed to request a hearing by the statutory deadline and thereby failed to defend against the Division's allegations;

WHEREAS, the Division finds that the allegations contained in the Notice are true and that Respondent's loan officer license renewal application should be denied;

Respondent, Pamela S. Metzo's loan officer license renewal application is hereby DENIED.

### **NOTICE OF APPELLATE RIGHTS**

Respondent is hereby notified that this Order may be appealed, pursuant to R.C. 119.12, by filing a notice of appeal with the Ohio Division of Financial Institutions, setting forth the order appealed from and the grounds for the appeal. A copy of such notice of appeal must also be filed with the court of common pleas of the county in which the place of business of the Respondent is located, or the county in which the Respondent is a resident. A notice of appeal must be filed within fifteen (15) days after the date of mailing of this Order.

Signed and sealed this 9<sup>th</sup> day of February 2006.

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**ROBERT M. GRIESER**

Deputy Superintendent for Consumer Finance  
Division of Financial Institutions  
Ohio Department of Commerce