# STATE OF OHIO DEPARTMENT OF COMMERCE

IN THE MATTER OF

**KENDRA N. TERRY** 

**DIVISION OF FINANCIAL INSTITUTIONS** 

CASE NO. 06-0028-LOD

# REPORT AND RECOMMENDATION ADMINISTRATIVE HEARING OFFICER D. MICHAEL QUINN

June 9, 2006

#### I. FINDINGS OF FACT

### Α. BACKGROUND

The above-captioned matter came before this Hearing Officer, an attorney licensed to practice law in Ohio, and duly appointed by the Ohio Division of Financial Institutions (hereinafter the "Division") to serve as Hearing Officer for an adjudicative hearing in accordance with the Administrative Procedures Act, Chapter 119, Ohio Revised Code (hereinafter "O.R.C."). Said hearing was scheduled for 2:00 PM on March 30, 2006, at 77 South High Street, 19th Floor room 1924, Columbus, Ohio.

The hearing was held at the request of Respondent Kendra N. Terry, of Fairfield, Ohio (hereinafter the "Respondent") to consider the Division's Notice of Intent to Deny Loan Officer License Renewal, Notice of Opportunity for a Hearing (hereinafter "NOH"). Said NOH was based upon an allegation that Respondent was licensed in 2004 and had failed to complete six hours of continuing education during the 2004 calendar year and is thereby ineligible to renew her 2005 license as a Mortgage Loan Officer. The Division appeared and was represented by the Ohio Attorney General's Office, Deputy Attorney General Matthew Lampke. Neither Respondent nor any representative appeared or submitted a written statement, even though the start of the hearing was delayed until 2:20 PM.

At the hearing, State's Exhibits A, B, C, E and F were admitted into the record. One witness appeared for the Division.

### B. JURISDICTION

The Division issued the NOH against Respondent on February 6, 2006. Service of the NOH was perfected on February 22, 2006. Respondent requested a hearing, received by the Division on February 27, 2006. By letter of March 1, 2006, the Division scheduled the hearing for March 13, 2006. The Division continued the original date of the hearing to March 30, 2006, on its own motion, at which time the hearing went forward without any further communication from Respondent or anyone representing Respondent.

# C. PROPOSED ISSUANCE OF ORDER TO DENY RENEWAL/ APPLICATION OF LICENSE

- 1. The Division is the state agency responsible for the licensing and regulation of Mortgage Loan Officers pursuant to O.R.C. Chapter 1322.
- 2. Respondent is an individual who has conducted, and wishes to continue to conduct, business in Ohio as a Mortgage Loan Officer (hereinafter "Loan Officer.") Respondent was licensed as a Loan Officer in 2004. (Exhibits E, F.)
- 3. On February 24, 2005, the Division received from Respondent a 2005 Loan Officer Application (hereinafter the "Application"), signed by Respondent on February 7, 2005. Respondent submitted the Application rather than a renewal form. (Exhibit B.)
- 4. The records of the Division do not indicate that Respondent completed any hours of continuing education during year 2004. (Testimony.)
- Respondent did not appear or otherwise offer any evidence relating to her satisfaction of the continuing education requirements.

### II. CONCLUSIONS OF LAW

### A. JURISDICTIONAL ISSUE

The Division procedurally complied with O.R.C. Chapter 119.

## B. DENIAL OF RENEWAL/ APPLICATION

- 2. In year 2004, when Respondent was licensed as a Loan Officer, a requirement existed that, in order to renew a Loan Officer license, the Division must find that the licensee completed at least six hours of continuing education approved by the Superintendent.
- 3. No indication exists that Respondent completed at least six hours of continuing education during the year 2004. The burden is on Respondent to provide satisfactory proof to the Division that he has met that requirement.
- Respondent does not meet the continuing education requirement in order to have his license renewed, or to obtain a license for year 2005.

## III. RECOMMENDATION

The recommendation to the Superintendent of Financial Institutions is to DENY A 2005 MORTGAGE LOAN OFFICER'S LICENSE, OR RENEWAL, TO KENDRA N. TERRY.

Respectfully submitted,

D. Michael Quinn Hearing Officer June 9, 2006 Docket No. 06-DFI-049