Kimberly A. Zurz Director

STATE OF OHIO DEPARTMENT OF COMMERCE Division of Financial Institutions Consumer Finance

In the matter of:)	Case No. M2009-1075
)	
WILLIAMS MORTGAGE)	Notice of Intent to Refuse to Renew
SERVICES, INC.)	Mortgage Broker Certificate of Registration
P.O. Box 379, 6810 Raiders Road)	&
Frazeysburg, OH 43822)	Notice of Opportunity for a Hearing
)	

JURISDICTION

The Ohio Department of Commerce, by and through the Superintendent of the Division of Financial Institutions ("Division"), is charged with the responsibility of administering and enforcing the Ohio Mortgage Broker Act, codified in Ohio Revised Code ("R.C.") Chapter 1322, and the rules adopted thereunder. In accordance therewith, the Division is accountable for the registration of mortgage brokers.

RESPONDENT

WILLIAMS MORTGAGE SERVICES, INC. ("Respondent") is an Ohio corporation that holds a certificate of registration issued by the Division to engage in business as a mortgage broker pursuant to R.C. Chapter 1322. Respondent's present address of record is P.O. Box 379 – 6810 Raiders Road, Frazeysburg, Ohio 43822.

NOTICE OF PROPOSED ACTION

In accordance with R.C. Chapter 119 and R.C. 1322.10(A)(1), the Division intends to REFUSE to renew Respondent's certificate of registration for operating without an operations manager.

BASIS FOR PROPOSED ACTION

Pursuant to R.C. 1322.10(B), the Division has conducted an investigation of Respondent. As a result thereof, the Division has found the following:

- A. The Division is authorized by R.C. 1322.10(A)(1)(a) to refuse to renew a mortgage broker certificate of registration if the Division finds that the registrant has violated "or fail[ed] to comply with any provision of sections 1322.01 to 1322.12 of the Revised Code or the rules adopted under those sections or any other law applicable to the business conducted[.]"
- B. Respondent holds certificate of registration number MB.801790.

- C. R.C. 1322.04(E) requires a registrant to designate another person to serve as operations manager whenever the person designated as operations manager is no longer the operations manager.
- D. Pursuant to 1301:8-7-12(I) of the Ohio Administrative Code, "if the individual designated as the operations manager ceases to act as operations manager for any reason... the registrant shall (1) within thirty days designate another individual as the operations manager."
- E. Pursuant to Ohio Admin. Code 1301: 8-7-12(N) "[a]n individual acting as an operations manager must hold an active loan officer license at all times while serving as operations manger. Should the individual's license cease to be active for any reason, the individual's operations manager approval is automatically terminated."
- F. Unless a renewal application is timely submitted, all loan officer licenses expire on April 30th of each year. See, R.C. 1322.041(B) and Ohio Admin. Code 1301: 8-7-10.
- G. In or around 2004, Respondent designated Jack W. Atkinson to serve as operations manager under certificate of registration number MB.801790.
- H. Mr. Atkinson held loan officer number LO.015187 and operations manager designation OM.015187.
- I. On or about April 27, 2009, Respondent submitted an application to renew its mortgage broker certificate of registration which remains pending.
- J. Mr. Atkinson's loan officer license was cancelled on or about May 1, 2009, because he failed to renew his license on or before April 30, 2009.
- K. As a result of the cancellation of Mr. Atkinson's loan officer license, his operations manager's designation was automatically terminated.
- L. Respondent has failed to designate a new operations manager pursuant to R.C. 1322.04(E) and Ohio Admin. Code 1301: 8-7-12(I).

As a result of the findings listed above, the Division has determined that:

- 1. The loan officer license of Respondent's designated operations manager, Mr. Atkinson, was cancelled when he failed to renew his license on or before April 30, 2009.
- 2. Because Mr. Atkinson's loan officer license was cancelled, his operations manager designation was terminated automatically pursuant to Ohio Admin. Code 1301: 8-7-12(N).
- 3. Respondent failed to designate a new operations manager in violation of R.C. 1322.04(E) and Ohio Admin. Code 1301: 8-7-12(I).
- 4. Because Respondent does not have an operations manager, it is in violation of R.C. 1322.04(E) and the Division is authorized to refuse to renew Respondent's mortgage broker certificate of registration pursuant to R.C. 1322.10(A)(1)(a).

NOTICE OF OPPORTUNITY FOR A HEARING ON PROPOSED ACTION

Therefore, pursuant to R.C. Chapters 1322 and 119, Respondent is hereby notified that thirty-one (31) days from the date of the mailing of this Notice, the Superintendent intends to issue an order refusing to renew Respondent's certificate of registration.

Respondent is further notified, pursuant to R.C. Chapter 119, that Respondent is entitled to a hearing on this matter. If Respondent desires to request a hearing, the request must be made in writing, and must be received in the offices of the Ohio Division of Financial Institutions within thirty (30) days of the time of the mailing of this Notice. Hearing requests should be addressed: Ohio Division of Financial Institutions, Attn: Lori A. Massey, Consumer Finance Attorney, 77 South High Street, 21st Floor, Columbus, Ohio 43215-6120.

At the hearing, Respondent may appear by Respondent's attorney, or Respondent may present its position, arguments, or contentions in writing, and, at the hearing, may present evidence and examine witnesses appearing for and against Respondent. A corporation should be represented by a person authorized to represent it in an administrative hearing, such as an attorney.

If the Ohio Division of Financial Institutions does not receive a written request for a hearing in its offices within thirty (30) days of the time of the mailing of this Notice, the Superintendent will issue an order refusing to renew Respondent's certificate of registration.

Signed and sealed this 5th day of April, 2010.

LEIGH A. WILLIS

Deputy Superintendent for Consumer Finance Division of Financial Institutions Ohio Department of Commerce