Chawin Sungwalngern

Location: Berlin, Germany | Email: chawinkk@protonmail.com | Phone: +49 015 510025165
Portfolio: www.chssk.com | | | Für den deutschen Lebenslauf bitte hier klicken
Languages: **Thai:** Native, **English:** Professional fluency, **German:** Basic (Telc B2 certificate)

Introduction and Summary

Motivated IT graduate with hands-on experience in Docker, CI/CD pipelines and Linux-based deployments. I enjoy building useful tools and services

Skills

Programming Languages: HTML5, Python, JavaScript, C, C++, TypeScript
Databases & Frameworks: PostgreSQL, MySQL, MongoDB, React, Matplotlib, Flask
Admin Tools & DevOps: Docker, Docker Compose, Git
Operating Systems: Linux (Ubuntu/Debian), Synology DSM, macOS, Windows
Cloud & Infrastructure: Self-hosted services, Reverse Proxy, Port Mapping, SSL, Backup automation, NAS-based storage
Hotel Software: Oracle OPERA PMS, Bart PMS, Amadeus PMS, Kaba Lodging, MICROS POS, OTA Systems (e.g., Booking.com, Expedia, Animod), Online Booking Management

Work Experiences

Customer Service & Reservation Support   May 2021 → Present
Premier Inn Holding GmbH   Berlin, Germany
• Organized and led the ground-floor team during shifts; hands-on work across all hotel operations—from front desk to back-office and administrative tasks.
• Managed guest reservations, modified bookings, processed cancellations and special requests via phone, email, and online channels.
• Collaborated with service, housekeeping and bar teams to deliver seamless guest experience.

IT Support   2020 → 2021
Tech Combine Co., Ltd.   Bangkok, Thailand
• Provided **first-level technical support** for hardware/software issues, including remote support, error diagnostics, and structured troubleshooting.
• Installed, configured, and maintained Windows PCs, printers, networking, VPN access, and user management via Active Directory.
• Handled support tickets within SLA targets and documented solutions in an internal knowledge base.

Projects

Web Applications & Hotel Tools
• Developed browser-based tools for hotel operations and guest management.
• Used **HTML5**, **JavaScript**, **TypeScript**, and **CSV** for frontend logic and data handling. Integrated **Firebase**, **pdf-lib**, **Tesseract.js**, and external systems like **Opera PMS** and **Roboflow YOLO**.
• Example Projects: **DepatureLive (Reception Site)**, **DepatureLive (Housekeeping Site)**, **DepartureScheduler**, **CashDashboard**, **ChecklistAutomation**, **BookingSystem**, **QRcodeMaker**, **LanguageTrainer**, **MlCoinCounter**.

Self-hosted Services & Infrastructure
• Deployed self-hosted services using **Docker Compose**, with persistent volumes, secure configurations, and custom port mappings.
• Used **MariaDB**, **MySQL**, and NAS-based storage for reliable orchestration and data persistence. Configured environments with SSL and user access for private, stable infrastructure.
• Example Projects: **Vaultwarden**, **Nextcloud**, **Ghost (CMS)**, **AdGuardHome**, **Homarr**, **EditorPDF**, **HomeAssistant**.

Educations

Bachelor in Computer Science (GPA: 1.8)   2021 → 2023
SRH Berlin University of Applied Sciences   Berlin, Germany

Bachelor in Engineering Management (GPA: 2.5)   2010 → 2015
Thammasat University   Bangkok, Thailand