Chawin Sungwalngern

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EDUCATION

Bachelor of Computer Science (GPA: 1.8) — Oct 2021 → Nov 2024
SRH Berlin University of Applied Sciences — *Berlin, Germany*
- **Thesis**: Full-stack Gastronomy Reservation System

Master of International Finance & Accounting (GPA: 2.4) — 2018 → 2019
IUBH University of Applied Sciences — *Erfurt, Germany*
- **Master Thesis**: Portfolio Diversification with Cryptocurrencies

Bachelor of Engineering Management (GPA: 2.5) — 2010 → 2015
Thammasat University — *Bangkok, Thailand*
- **Thesis**: The Impact of Social Media Policy on Users

EXPERIENCE

Working Student — May 2021 → Ongoing
Premier Inn City Centre — *Berlin, Germany*
- Handled check-ins and check-outs, ensuring smooth operations and guest satisfaction.
- Planned and coordinated room availability, reservations, invoices, and payment processes in a dynamic work environment.
- Responded to inquiries and offered solutions via phone, email, and in person, providing clear information to clients and resolving issues efficiently in both English and German.
- Adapted to working independently across diverse shifts: kitchen, early, late, and night shifts.

Project Coordinator — 2020 → 2021
Tech Combine Co., Th. — *Bangkok, Thailand*
- Monitored project progress, tracked milestones, and updated project schedules, identifying and addressing delays or issues.
- Handled customer inquiries and support on social media, particularly Facebook, coordinating with the retail unit for customer requests.
- Organized and tagged documents on the company's server.

PROJECTS

Full-stack Gastronomy Reservation System — Jun 2024
- Developed a Full Stack Hotel Management Site with Next.js, React, Sanity.io, Tailwind CSS, and Stripe for bachelor thesis.

Other Projects ⓘ — 2021 → 2023

SKILLS

Programming languages: HTML5, Python, JavaScript, C, C++, TypeScript

Database & Frameworks: PostgreSQL, MySQL, MongoDB, React, Matplotlib, Flask

Administration, Version Control & Operating Systems: MS Office, Git, GitHub, Windows, macOS

Hospitality Software: Oracle OPERA5 Property Management System (PMS), Bart PMS, Amadeus PMS, Kaba Lodging Systems, MICROS POS

LANGUAGES

Thai: Native, **English**: Proficient, **German**: Limited working proficiency (Telc B2 Certificate)